



Bangaloreans, Are you baffled by your May 2020 home electricity bills?

[Read this primer to understand your May 2020 electricity bill](#)

Due to COVID-19, BESCO could not undertake meter reading in April 2020. As per government directive, April month's bill was generated based on the average consumption of the last three months for each household. The bills could be accessed from BESCO's website and was shared by BESCO through SMS, WhatsApp, email for registered consumers. One could also call the helpline number 1912 and get to know their bill after providing the account details.

In May 2020, BESCO started the standard way of meter reading and billing. However, the May 2020 bill reads a little differently as it is based on the meter reading for two months, viz March and April 2020.

As per an official statement from BESCO¹, *"The system has been updated in such a way that when the meter reader visits each house, he/she will take into account the 60-day bill cycle as against the regular 30-day bill cycle only for May month's reading (it will be a 30-day cycle reading from June onwards). Then, the 60-day bill cycle will be divided into two halves. and the power consumption (as per the capacity installed) will be calculated as per the month's unit consumption."*

[Understand your May month bill:](#)

Using an anonymized BESCO bill, we have explained the important points for you. Following are images of the March and May 2020 bill for the same house in Bangalore (there was no bill generated for April 2020).

¹Article published in Bangalore mirror published on 5th May 2020

https://bangaloremirror.indiatimes.com/bangalore/others/bescom-to-restart-actual-power-bills/articleshow/75544153.cms?utm_source=contentofinterest&utm_medium=text&utm_campaign=cppst



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25 @ 2018

March 2020

May 2020 (April + May)

Account Details		
ಲಾಂ ಆರ್ ಸಂಖ್ಯೆ / RR No		
ಖಾತೆ ಸಂಖ್ಯೆ / Acc Id		
ಮು. ಓ. ಸಂಕೇತ / M R Code		
Personal Details		
ಹೆಸರು ಮತ್ತು ವಿಳಾಸ / Name and Address		
Connection Details		
ಬಕಾತಿ / Tariff	1LT2A1-N	
ಮಂ. ಪ್ರಮಾಣ / Sane Load	3KW+OHP	
Billing Details		
ಬಿಲ್ ಅವಧಿ / Bill Period	01/02/2020 - 01/03/2020	
ರೀಡಿಂಗ್ ದಿನಾಂಕ / Rding. Date	01/03/2020	
ಬಿಲ್ ಸಂಖ್ಯೆ / Bill No	11110203010010	
Consumption Detail		
ಇಂದಿನ ಮೂಲೆ / Pres. Rdg.	32443	
ಹಿಂದಿನ ಮೂಲೆ / Prev. Rdg.	32237	
ಮೂಲೆ ಸ್ಥಿರಾಂಕ / Constant	1	
ಒಳಕೆ / Consumption (Units)	206	
ಸರಾಸರಿ / Average		
ದಾಖಲಿತ ಬೇಡಿಕೆ / Recorded MD	OKW	
ವರ್ವರ್ ಫ್ಯಾಕ್ಟರ್ / Power Factor	0.0	
ಸಂ. ಪ್ರಮಾಣ / Connected Load	0.0KW	
ನಿಗದಿತ ಶುಲ್ಕ / Fixed Charges (Unit, Rate, Amount)		
1 KW	60	60.00
2 KW	70	140.00
ವಿದ್ಯುತ್ ಶುಲ್ಕ / Energy Charges (Unit, Rate, Amount)		
30	3.75	112.50
70	5.2	364.00
100	6.75	675.00
6	7.8	46.80
ಇಂಧನ ಹೊಂದಾಣಿಕೆ ಶುಲ್ಕ / FAC Charges (Unit, Rate, Amt)		
206	0.12	24.72
Additional Charges		
ರಿಯಾಯಿತಿ / Rebate		0.00
ಪಿ ಎಫ್ ದಂಡ / PF Penalty		0.00
ಕೆ ಲೋ ದಂಡ / Ex. Load/MD Penalty		0.00
ಬಡ್ಡಿ / Interest		5.87
ಇತರ / Others		0.00
ತೆರಿಗೆ / Tax		107.85
ಬಿಲ್ ಮೊತ್ತ / Bill Amt		1536.74
ಬಾಕಿ / Arrears		0.00
ಬಡ್ಡಿ / Credits & Adjustment		0.00
ಸರ್ಕಾರದ ಸಹಾಯಧನ / GOK Subsidy		0.00
ಫೈನಲ್ ಮೊತ್ತ / Net Amt Due		₹ 1537.00
ಫಾವರಿಗೆ ಕಡೆಯ ದಿನಾಂಕ / Due Date		15/03/2020

Account Details		
ಲಾಂ ಆರ್ ಸಂಖ್ಯೆ / RR No		
ಖಾತೆ ಸಂಖ್ಯೆ / Acc Id		
ಮು. ಓ. ಸಂಕೇತ / M R Code		
Personal Details		
ಹೆಸರು ಮತ್ತು ವಿಳಾಸ / Name and Address		
Connection Details		
ಬಕಾತಿ / Tariff	1LT2A1-N	
ಮಂ. ಪ್ರಮಾಣ / Sane Load	3KW+OHP	
Billing Details		
ಬಿಲ್ ಅವಧಿ / Bill Period	01/03/2020 - 01/05/2020	
ರೀಡಿಂಗ್ ದಿನಾಂಕ / Rding. Date	01/05/2020	
ಬಿಲ್ ಸಂಖ್ಯೆ / Bill No	11110205010011	
Consumption Detail		
ಇಂದಿನ ಮೂಲೆ / Pres. Rdg.	32981	
ಹಿಂದಿನ ಮೂಲೆ / Prev. Rdg.	32443	
ಮೂಲೆ ಸ್ಥಿರಾಂಕ / Constant	1	
ಒಳಕೆ / Consumption (Units)	538	
ಸರಾಸರಿ / Average		
ದಾಖಲಿತ ಬೇಡಿಕೆ / Recorded MD	OKW	
ವರ್ವರ್ ಫ್ಯಾಕ್ಟರ್ / Power Factor	0.0	
ಸಂ. ಪ್ರಮಾಣ / Connected Load	0.0KW	
ನಿಗದಿತ ಶುಲ್ಕ / Fixed Charges (Unit, Rate, Amount)		
2.03 KW	60	122.00
4.07 KW	70	284.67
ವಿದ್ಯುತ್ ಶುಲ್ಕ / Energy Charges (Unit, Rate, Amount)		
61	3.75	228.75
142.33	5.2	740.13
203.33	6.75	1372.50
131.23	7.8	1024.40
ಇಂಧನ ಹೊಂದಾಣಿಕೆ ಶುಲ್ಕ / FAC Charges (Unit, Rate, Amt)		
538	0	0.00
Additional Charges		
ರಿಯಾಯಿತಿ / Rebate		0.00
ಪಿ ಎಫ್ ದಂಡ / PF Penalty		0.00
ಕೆ ಲೋ ದಂಡ / Ex. Load/MD Penalty		0.00
ಬಡ್ಡಿ / Interest		0.00
ಇತರ / Others		0.00
ತೆರಿಗೆ / Tax		302.92
ಬಿಲ್ ಮೊತ್ತ / Bill Amt		4075.37
ಬಾಕಿ / Arrears		0.00
ಬಡ್ಡಿ / Credits & Adjustment		-1471.86
ಸರ್ಕಾರದ ಸಹಾಯಧನ / GOK Subsidy		0.00
ಫೈನಲ್ ಮೊತ್ತ / Net Amt Due		₹ 2604.00
ಫಾವರಿಗೆ ಕಡೆಯ ದಿನಾಂಕ / Due Date		15/05/2020

Comparison of the two bills:

Here is a comparison of the two bills, with certain highlights which are explained below:

Table 1 - Bill comparison

March 2020 bill			May 2020 bill		
Pres. Rdg - 32443 Prev. Rdg - 32237			Pres. Rdg - 32981 Prev. Rdg - 32443		
Fixed Charge			Fixed Charge		
Unit	Rate	Amount	Unit	Rate	Amount
1 kW	60	60.00	2.03 kW	60	122.00
2 kW	70	140.00	4.07 kW	70	284.67
Energy Charge			Energy Charge		
Unit	Rate	Amount	Unit	Rate	Amount
30	3.75	112.50	61	3.75	228.75
70	5.2	364.00	142.33	5.2	740.13
100	6.75	675.00	203.33	6.75	1372.50
6	7.8	46.80	131.33	7.8	1024.40
FAC charges			FAC charges		
Unit	Rate	Amount	Unit	Rate	Amount
206	0.12	24.72	538	0	0
Interest		5.87	Interest		0
Tax		107.85	Tax		302.92
Total bill amount		1536.74	Total bill amount		4075.37
Credits and Adjustment		0	Credits and Adjustment		-1471.86
Net amount due		1537.00	Net amount due		2604.00

Fixed charges:

In May 2020 bill, the load under fixed charges has been proportionately increased considering the 61-day billing cycle. In the above sample bill, while March 2020 bill has 1 kW and 2 kW, the May 2020 bill has 2.03 (1 kW * 61/30) and 4.07 kW (2 kW * 61/30) respectively. This calculation can be seen in the “Your Detailed Bill” section of the online bill available in BESCO site for your account. This calculation is however not available on the Bills printed by the Bill reader.

Energy charges:

The units defining the tariff slabs have also been proportionately increased for the 61 days billing cycle. In the above bill, the slabs with 30,70, 100 units have been increased to 61, 142.33, 203.3 etc. units.

Does this calculation increase your billed amount?

Using the above sample bill, we see that May billed units (April + May) = 538 units
 This gives average per month billed units as 538 / 2 = 269 units

May bill (considering 2 months charges)			Estimated per month bill		
Fixed charges					
Unit	Rate	Amount	Unit	Rate	Amount
2.03 kW	60	122.00	1 kW	60	60.00
4.07 kW	70	284.67	2 kW	70	140.00
Energy charges					
61	3.75	228.75	30	3.75	112.5
142.33	5.2	740.13	70	5.2	364.0
203.33	6.5	1372.50	100	6.5	650.0
103.33	7.8	1024.40	69	7.8	538.2
Total (Fixed + Energy Charge)		3772.45	Total (Fixed + Energy Charge)		1864.70
Billable amount for one month		3772.45 / 2 = 1886.22	Billable amount for one month		1864.70

Our calculation shows there is not much of a difference due to the doubling of load and slabs.



What happens to the amount I paid in April 2020 towards March?

The amount paid in the month of April is deducted in the May 2020 bill as seen in the last section of the bill against the field, [CREDITS AND ADJUSTMENTS](#).













What qualifies as error and can be escalated to BESCOM?

1. Check if the previous reading (prev. rdg.) of May 2020 bill is matching with that of the present reading recorded in your March bill (pres. rdg.). If not escalate to BESCOM.
2. Check if your current meter reading is not lower than the present reading (pres.rdg.) recorded in your May 2020 bill. If so, or if you find any other error in present reading, escalate to BESCOM.
3. Check if the total amount you paid in April 2020 towards March consumption is subtracted against the field Credits and adjustments, if not escalate to BESCOM
4. Check for any other obvious errors compared to your previous bills.



How can I escalate to BESCOM?

For escalation, use any of the following channels.

BESCOM Helpline	
	24x7 Helpline - 1912
	Online Registration of Complaint
	SMS Facility 58888
	Whatsapp - 9449844640
	Whatsapp for Safety Issues - 9483191212/9483191222 NEW
	Facebook - BESCOM
	Twitter - @NammaBescom
	AI Chat
	Text Chat
	helplinebescom@gmail.com helpline@bescom.co.in
	"Bescom Mitra" Mobile App
	Power Outage
	Online Feedback System
	Field Officers Contact Details

DISCLAIMER:

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