Public Toilets Chintamani City

Assessment Report

(Using Sanitation Mapping Tool)



Technology Informatics Design Endeavour (TIDE)





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Disclaimer

This report is a result of a research study and is intended as a guideline document to help in planning interventions related to Public Toilets & Community Toilets in the town. It has been developed based on data collected in field, data from municipality records, data and information obtained from concerned officials along with sanitation mapping tool survey conducted by TIDE team.

All care has been taken to ensure correctness in collecting, validating, and processing the data. All analysis is based on standard scientific principles and made in good faith. Any error is inadvertent and sincerely regretted. The recommendations in the report are made solely based on the data made available to us, our observations made during survey, field assessment and discussion with the concerned officials. The findings of the report are valid as on date of the data provided.

While TIDE welcomes feedback and discussion on the report, we suggest expert consultations. We are not liable for any loss or damage through any action / implementation arising out of this report. Please write to us at iwm@tide-india.org for any queries.

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Introduction

1.1.

Background

Adequate access to water and safe sanitation services are essential to the survival and wellbeing of human communities. In India, the development of a robust infrastructure for Water, Sanitation and Hygiene (WASH) services has been influenced by socio-cultural norms and geographical variations, to a large degree. The diverse demands of different communities complicate the process of resource allocation and management. It is seen that some sections of the population do not have easy access to water or safe sanitation facilities for various reasons. With a vision to provide equitable access and strengthen service provisioning with respect to sanitation, an ambitious plan for Universal Sanitation Coverage was established under the Swachh Bharat Mission (SBM) in 2014. Through a comprehensive framework for the development of toilet complexes across India, the level of access of rural households to toilets increased from 54% in 2011¹ to 93.1% in 2018-19².

However, ill-equipped toilets with lack of appropriate maintenance pose a huge threat to the Open Defecation Free (ODF, ODF+ and ODF++) status achieved by majority of the cities and villages in India. A study conducted in 2015³ noted that the practice of Open Defecation finds its roots in the general perception that defecating in the open is more hygienic than using toilet facilities, due to lack of cleanliness and appropriate faecal sludge treatment. To prevent Indian communities from being pushed back to adoption of unhygienic practices, it is imperative that the capacity of toilet facilities is developed and sustained.

Sustainable management of WASH services requires a thorough planning strategy at the micro level, backed by appropriate allocation of resources for successful implementation. With municipalities directly responsible for service provisioning, it is imperative for them to continuously monitor the status and develop plans accordingly. To assist in this mandate, the Ministry of Housing and Urban Affairs (MoHUA) has promoted the usage of the Sanitation Mapping Tool⁴, which has been developed by Urban Management Centre (UMC), in collaboration with US Agency for International Development, India (USAID, India). This tool measures the degree of compliance of Public Toilets (PTs) and Community Toilets (CTs) with ODF+ guidelines. The tool addresses a crucial aspect of municipal planning i.e., baseline mapping and assessment of toilet complexes.

As part of the Integrated Water Management program initiated by TIDE and BORDA in Chintamani town, an assessment exercise was carried out on public and community toilets in the town in August 2021. This was done using the sanitation mapping tool and the findings are presented in this report.

1.2.

Toilet Facilities in Chintamani: An Overview

Chintamani is a city in Chintamani taluk of Chikkaballapur district, Karnataka, India. The city has an administrative boundary of 15.01 sq. km divided into 31 wards. It has a population of 76,068¹, increasing at a growth rate of 16%. There are 13,134 registered residential households within the city premises and the approximate floating population in the city is 5000. It received ODF+ certification in December 2020, which implies the absolute absence of oral faecal transmission, and the presence of well-maintained and functional Community Toilets (CTs) and Public Toilets (PTs) in the city⁵.

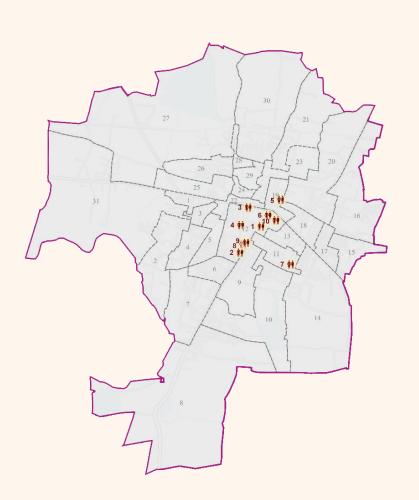
PTs are facilities built to be used by the floating population and/or the general public in places such as markets, train stations or other public areas. There are 10 PTs spread across the city (Refer Table 1.1 and Figure 1) with average usage varying from 200 to 1000 persons per day—depending on the location. However, the toilet facilities located at Gajananan Circle and Sriramanagar have not been functional since the onset of COVID-19 pandemic.

Table 1 **Public Toilets in Chintamani**

| SI No. | Name of Facility | Location |
|--------|------------------|---------------------------------|
| 01 | Bengaluru Circle | 13°24'0.57"N, 78° 3'15.03"E |
| 02 | IB Circle | 13°23'50.36"N, 78° 3'6.16"E |
| 03 | Gajananan Circle | 13°24'8.32"N, 78° 3'9.83"E |
| 04 | RK Nursing Home | 13°24'1.20"N, 78° 3'6.65"E |
| 05 | Azad Chowk | 13°24'11.29"N, 78° 3'23.25"E |
| 06 | IDSMT Complex | 13°24'5.04"N, 78° 3'17.99"E |
| 07 | Sriramanagar | 13° 23' 44.96"N, 78° 3' 26.85"E |
| 08 | Court | 13°23'53.63"N, 78° 3'7.58"E |
| 09 | Stadium | 13°23'54.18"N, 78° 3'8.30"E |
| 10 | KSRTC Bus stand | 13°24'2.99"N, 78° 3'21.21"E |

Source: Survey conducted during baseline assessment of WASH in Chintamani town, 2021

Figure 1 Location of Public toilets in Chintamani city





02 Sanitation Mapping Tool

The Sanitation Mapping Tool is a composite tool which makes the use of comprehensive surveys and mapping procedures to diagnose maintenance issues, particularly focusing on cleanliness and seat wise infrastructure gaps in PT/CTs. It also provides an estimated budget for repair and refurbishment of toilet infrastructure based on the Government e-Marketplace (GeM) portal⁴.

2.1

Salient Features of the Tool

The tool can be accessed online through the link: https://sanitationmapping.com/. It has a user-friendly interface and contains 130 survey questions about the PT/CTs, covering the following categories⁴:

- Geotagged assessment of PT/ CTs
- Maintains a unique ID for each facility
- Assign unique ID to each of the surveyed public and community toilets
- Represent surveyed PT/ CTs spatially on Google Maps
- Can accept data from with Google Toilet Locator app
- Dynamic dashboard with graphs/ charts for 20 parameters of all facilities assessed at city/ state/ national level
- OTP based user registration and subsequent logins (no need to remember passwords)
- User-friendly web-based interface compatible with all mobiles and tablets for android,
 IOS and Windows platforms

Objective of the Assessment

- Assessment of gaps in the existing sanitation infrastructure based on the status of maintenance, cleanliness, and seat wise infrastructure in toilet facilities
- Comprehensive scoring of PT/CT based on Mandatory, Essential, Desirable and Aspirational performance criteria
- Block cost estimation of budget for toilet refurbishment

04 Expected outcomes

After applying the tool, one can assess the following regarding PTs and CTs:

- Functionality (N.A. = No Facility, Functional toilet seat considered 5 parameters functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)
- Performance Score of the Facility
 (based on Mandatory, Essential, Desirable and
 Aspirational performance criteria8, as per
 ODF++ guidelines)

03 Overall condition of the facility

O4 Detailed status of operational conditions:
Water availability, Cleanliness, Infrastructure

Approximate Estimated budget required for refurbishment

Condition of infrastructure required specific to child friendly section and differently abled

07 Status of revenue model

05

Methodology

01

The baseline survey conducted across Chintamani, by TIDE team, enabled the efficient geo-tagging of all the existing toilet complexes in Chintamani. Further, a list of operational and non-operational facilities was created through a brief survey.

02

TIDE team then familiarised itself with the functionalities of the Sanitation Mapping Tool, using the Sanitation Mapping Tool User Manual9. An account was created on the Sanitation Mapping Tool Login page (https://sanitationmapping.com/auth/login), after which we gained access to the survey questionnaire.

Figure 2

Sanitation Mapping Tool Portal Login



03

Subsequently, an in-person survey was conducted at 8 operational PTs (out of a total 10 PTs in the city). The toilet surroundings were recorded, and seat-wise infrastructure was noted. The activity was also documented through photographing each facility surveyed.

04

Upon completion of each survey, a cumulative facility report was generated for each PT through the standardised measuring scales of the Sanitation Mapping Tool (https://sanitationmapping.com/).

05

Finally, all reports of the PTs were compiled, and an assessment report was developed.

Assessment

Sanitation mapping tool assess the condition of the public toilets based on the Cleanliness Protocol for Public and Community Toilets described in the Advisory for Community and Public toilets, 2018 (refer Annexure 2). The cleanliness protocol on Public & Community Toilets has been developed considering two broad aspects (i) range of services available and (ii) Level of cleanliness.

There are 31 service indicators described in the cleanliness protocol categorized in categories, namely: Mandatory, Essential, Desirable and Aspirational indicators. Parameters like availability of water, adequate ventilation facilities, accessibility, disabled and child friendly, gender segregation, cleaning frequencies and equipment, etc are covered in the protocol. Scoring of the Public and community toilets is done based on the percentage score obtained against each indicator. The details of the same are mentioned in Annexure 2.

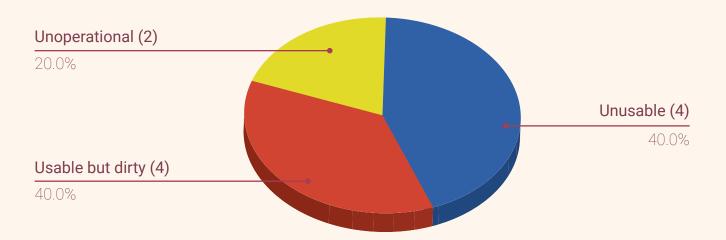
Cleanliness Category of the toilets:

The results obtained from Sanitation Mapping Tool indicate that 4 PTs are in usable condition but are dirty, while 4 PTs are in unusable condition. The other two PTs are not operational, hence outside the purview of this assessment.

Figure 3 Status of Cleanliness of PTs in CNY

PTs: Status of Cleanliness

Total PTs = 10



Cleanliness protocol: Mandatory and Essential Service Indicators (as per ODF guidelines)

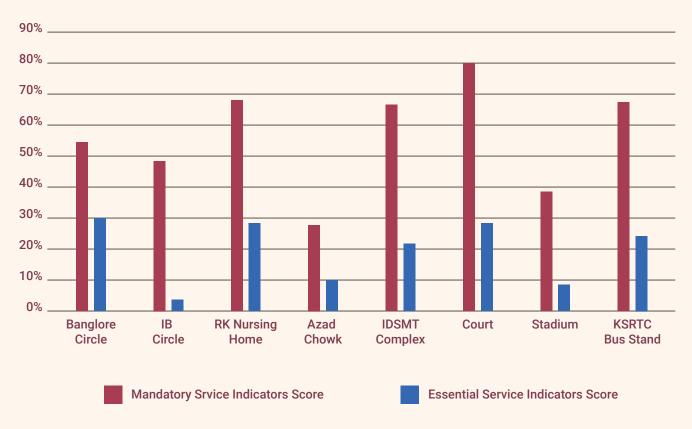
Table 2 **Mandatory and Essential Service Indicators in ODF Guidelines**

| Mandatory Service Indicators | Essential Service Indicators |
|---|--|
| All toilet seats and urinals clean and usable at all times | Toilet floor is dry and clean at all times |
| Wash basin(s) clean and usable at all times | Mirrors, if available, are clean and polished |
| Availability of water | Available and regularly cleaned (covered) litter bins, with bins available with each toilet seat (to be checked only in female seats) |
| Adequate ventilation facility (vents, slanted glass slats and/ or exhaust fan) | Available soap / operational soap dispenser |
| Premises are well lit at all times, both within and outside, with each seat having its own light point, and all light points functional | Usable taps and fittings, with no leakage OR water tank in or outside the structure with water available in it at all times during opening hours |
| Functional bolting arrangements on all doors of all toilet seats (ladies toilets will be assessed separately) | Gender-segregated, separate entrances for males and females, if both facilities available in single block |
| Untreated faecal sludge/ septage and sewage from the toilet is not discharged and/or dumped in drains, open areas or water bodies | Entrance/ accessibility (like ramp, stairs) to toilet block is barrier free, including those for specially abled persons |
| - | Premises are visible to passersby, with clear signage, and the area within 3 m from each direction of the structure is not encroached by unauthorized construction and vendors |
| - | Staff is provided with necessary supplies of consumables, cleaning equipment, protective gear and inventory, and there is no stock out for longer than 24 hours |

Only one public toilet present at Court area fulfils 80% criteria of the mandatory service indicators prescribed under the ODF guidelines, whereas none of the toilets have more than 40% essential service indicators present within the municipality.

Figure 4

Public toilet score (percentage) as per Mandatory
and Essential Service Indicator



Operating agencies: The toilet facilities are owned by the City Municipal Council, which is also responsible for overall monitoring activities. Day-to-day management as well as supervision is often outsourced to local agencies. Business model like BOT (Build-Operate-Transfer), has been adopted for smooth toilet management. Only 2 of the public toilets present at Bengaluru circle and court complex is built by the ULB, other 6 are constructed by either a private agency, trust or NGO. All these 8 facilities are operated and maintained by different private agencies. Sri Sai foundation agency maintains 4 of the public toilets at Bengaluru circle, RK nursing home, Azad chowk and Stadium, the cleanliness status of these toilets is reported as unusable or usable but dirty. Surya International Social service organization, Bangalore operates the public toilet at IB Circle and IDSMT complex which are also reported as unusable and usable but dirty. The assessment indicates that all the facilities are either dirty or unusable and doesn't have a proper operation and maintenance model in place.

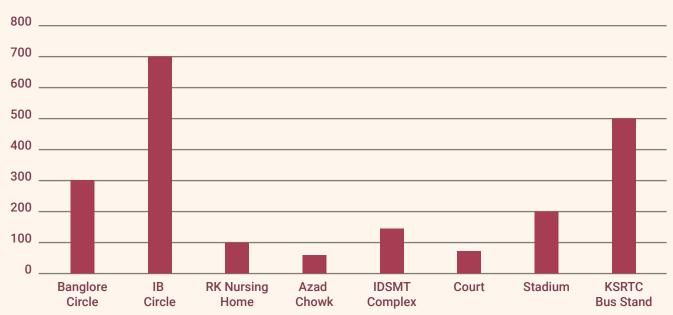
Operation time: Operating hours for most of the public toilets ranges from 13 to 17 hours, functional between morning 6 am to 8 pm at night. The toilets present at court and stadium complex are functional for 7 and 9 hours respectively. None of the public toilets present in the Chintamani are operational 24X7.

No. of users: Average no. of users for these toilets ranges from 50 users to 700 users per day. Average no. of users in each public toilets is shown in the Figure 5.

Figure 5

Average no. of users per day in each public toilet in Chintamani





Accessibility: None of the public toilets have signages pointing towards the direction of the facility. The footpaths abutting the toilets are in poor condition and is encroached by the vendors/hawkers as well as used for parking, creating an obstruction in accessing the facility. Gathering of males in front of these facilities also creates a hindrance for the females to utilize these facilities.

Some of the public toilets have ramp for the access of wheelchairs but there are no disabled friendly or child friendly facilities present within the municipality.

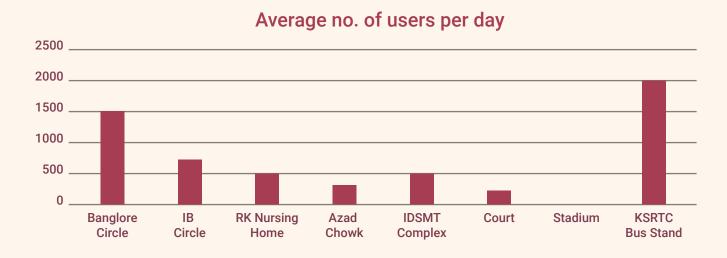
Availability of water and waste disposal: Toilets at court and stadium area have municipal water supply connection, remaining all of the toilets depend on tankers for the water requirement. There is shortage of water of water in most of the toilets leading to unhygienic conditions in the toilet. Water tankers have to be hired frequently which charge an average of Rs. 450 to supply 3500 litres of water.

All the public toilets present in the municipality are connected to the sewer connection for the disposal of the waste.

Cleaning frequencies: Public toilets present at Bangalore Circle, IB circle and Stadium with more than 200 daily users are cleaned only once throughout the day leading to foul smell, dirty toilets, and unhygienic conditions. Although all the other toilets are cleaned twice in a day, toilets at IDSMT and KSRTC bus stand are bad in conditions with stains on the walls and doors as well as foul smell within the facility.

Average earnings: All the public toilets except one situated at Stadium complex incur a user charge of Rs. 2 for urinal and Rs. 5 for toilet. The average daily earning for the public toilets ranges from Rs. 200 to Rs. 2000 depending on the daily users per day.

Figure 6 **Average earning per day in each public toilet in Chintamani**



Estimated average refurbishment budget: Based on the sanitation mapping tool, the approximate budget required for refurbishment of PTs: Rs. 5,29,930. Around 40% of overall refurbishment cost will be required for plumbing fixtures, 3% for electrical fixtures and 57% for other fixtures cost (refer Figure 7). Plumbing fixtures includes toilet seats, urinal pots, washbasins, taps, flush and drain pipes; electrical fixtures constitutes for lighting in the cubicles and outdoor lightings and other fixtures include sanitary and operation and maintenance equipment namely mirrors, mugs, sanitary pad vending machine, signage, hand dryer, door with latch, dustbins, hooks, incinerator of sanitary pads, air freshener and ventilators/exhaust fans. The details of these costs against various components for each toilet is given in Annexure 1.

Figure 7 **Approximate refurbishment cost for plumbing, electrical & other fixtures for all toilets**

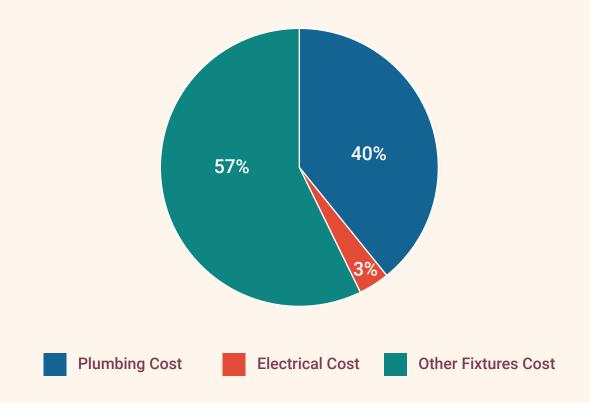
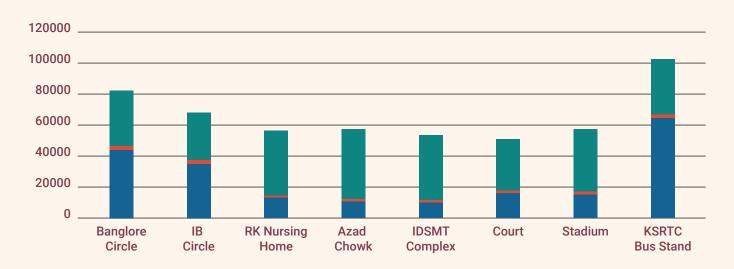


Figure 8 **Approximate (estimated) cost of refurbishment for each toilet**



Further, the assessment provided a Performance Score of Toilet Facilities (as per ODF++ guidelines) and the approximate Estimate of Budget Required for Refurbishment has been consolidated in Table 1.3.

Table 2
Consolidated Performance Score of PT
(as per ODF++ criteria) and Estimated cost
for Refurbishment

| | T | ULB-ID (| | | | Name | Per | formance | e Score o | f the fac | ility | | roximat of Refu | | |
|-----------|------------------------|-------------------|---------------------|---------------------------|---|---|---|---|--|-------------------------------|---------------------------------|----------------------------|------------------------|--|--|
| SI No. | Type of Facility | OFR-ID | Unique ID | Name of Toilet | Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | Plumbing fixtures (INR) | Electrical Fixtures (INR) | Other Fixtures (INR) | Total Cost (INR) | | |
| 01 | Public Toilets | PT/ CNY/ 01 | 7J5WC 323+ 9J | Banga- -lore Circle | Unusable | 55% | 30% | 40% | 45% | 44460 | 2860 | 35010 | 82330 | | |
| 02 | | PB/ CNY/ 02 | 7J5W9 3W2+ RQ | IB Circle | Unusable | 48% | 4% | 40% | 11% | 35880 | 1950 | 31380 | 69210 | | |
| 03 | | PT/ CNY/ 04 | 7J5WC 322+ 5P | RK Nursing Home | Usable but dirty | 68% | 28% | 40% | 23% | 14040 | 1560 | 41060 | 56660 | | |
| 04 | | PT/ CNY/ 05 | 7J5WC 333+ 7R | Azad Chowk | Unusable | 27% | 10% | 40% | 2% | 12350 | 1690 | 43150 | 57190 | | |
| 05 | | PT/ CNY/ 06 | 7J5WC 324+ W3 | | Usable but dirty | 67% | 22% | 40% | 2% | 11700 | 1560 | 39850 | 53110 | | |
| 06 | | PT/ CNY/ 08 | 7J5W9 3X2+ CP | Court | Usable but dirty | 80% | 28% | 40% | 23% | 16120 | 1300 | 34570 | 51990 | | |
| 07 | | PT/ CNY/ 09 | 7J5W9 3X2+ RQ | Stadium | Unusable | 39% | 9% | 25% | 23% | 14950 | 1820 | 41060 | 57830 | | |
| 08 | | PT/ CNY/ 10 | 7J5WC 324+ 3M | KSRTC Bus stand | Usable but dirty | 67% | 24% | 40% | 23% | 62660 | 2730 | 36220 | 101610 | | |
| | | | | | Approxim | nate Total | Cost of I | Refurbisl | nment | | | | 529930 | | |

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Annexure

Cleanliness Protocol for Public and Community Toilets

(Source: Advisory on Public and Community Toilets)

Government of India's (Gol's) Swachh Bharat Mission (SBM) was commenced on October 2nd, 2014 with the target, inter-alia, of making India open defecation free (ODF) by October 2nd, 2019, on 150th birth anniversary of Mahatma Gandhi.

Apart from providing toilets in households, the ODF status is dependent upon providing adequate number of community and public toilets for slums, informal settlements and for floating population. The maintenance of the Community and Public Toilet facilities with high standard of cleanliness is critical to sustain its regular use. Considering the need for a yardstick for enhancing such public toilets, a cleanliness protocol has been prepared for Urban Local Bodies, in line with SBM objectives, to set and achieve desired service and maintenance levels for Community/ Public toilet facilities. This protocol can be made applicable to all community and public toilets being used by general public including differently abled person.

This cleanliness protocol on Public & Community Toilets has been developed considering two broad aspects (i) range of services available and (ii) Level of cleanliness.

| | Toilet Cle | anlines | s Protocol for | Public | and Communi | ty Toile | ts based on ra | nge of | services availa | able an | d level of c | eleanliness | |
|--------|--|--------------|--|--------------|--|----------|---|--------|---|---------|--------------------------|---------------|-------------------------|
| SI No. | Indicators (range of services) | Max Marks | Option 1 | Max Marks | Option 2 | Marks | Option 3 | Marks | Option 4 | Marks | Score Received (A) | Weight (B) | Final score (A*B) |
| | | | M | ANDA | TORY SERVICE | INDIC | ATORS (MAXII | мим s | CORE - 100) | | | | |
| M1 | All toilet seats and urinals clean and usable at all times | 20 | >75% seats are clean | 20 | 50-75% seats are clean | 15 | 25-50% seats are clean | 10 | <25% seats are clean | 0 | | 20% | |
| M2 | Wash basin (s) clean and usable at all times | 5 | 100% clean | 5 | Partially clean | 3 | Not clean | 1 | Not available | 0 | | 6% | |
| M3 | Availability of water | 20 | Water is available in all cubicles | 20 | Water is available in <50% cubicles | 15 | Water is available in/ around the premises | 10 | Water is not available | 0 | | 20% | |
| M4 | Adequate ventilation facility (vents, slanted glass slats and/ or exhaust fan) | 15 | Exhaust Fan available | 15 | Slanted Glass available | 10 | Natural Ventilation | 5 | Ventilation not available | 0 | | 15% | |
| M5 | Premises are well lit at all times, both within and outside, with each seat having its own light point, and all light points functional | 15 | Yes (Functional light points available both outside the premises and within the toilet cubicles) | 15 | Yes (Functional lights available inside the premises) | 10 | Yes (Functional light points outside the premises) | 5 | No (No light points available) | 0 | | 15% | |
| M6 | Functional bolting arrangements on all doors of all toilet seats (ladies toilets will be assessed separately) | 10 | >75% doors have functional bolting arrangements | 10 | 50-75% doors have functional bolting arrangements | 8 | 25-50% doors have functional bolting arrangements | 5 | <25% doors have functional bolting arrangements | 0 | | 9% | |
| M7 | Untreated faecal sludge/ septage and sewage from the toilet is not discharged and/or dumped in drains, open areas or water bodies | 15 | Yes | 15 | | | | | No | 0 | | 15% | |

| | ESSENTIAL SERVICE INDICATORS (MAXIMUM SCORE - 100) | | | | | | | | | | | | |
|----|--|----|--|----|---|----|---|----|---|---|--|-----|--|
| E1 | Toilet floor is dry and clean at all times | 20 | Very Clean | 20 | Clean | 15 | Partially clean | 10 | Not Clean | 0 | | 22% | |
| E2 | Mirrors,if available, are clean and polished | 5 | Very Clean | 5 | Clean | 3 | Partially clean | 1 | Not Clean | 0 | | 12% | |
| E3 | Available and regularly cleaned (covered) litter bins, with bins available with each toilet seat (to be checked only in female seats) | 12 | >75% cubicles have litter bin and are regularly cleaned | 12 | 50-75% cubicles have litter bin and are regularly cleaned | 10 | 25-50% cubicles have litter bin and are regularly cleaned | 5 | <25% cubicles have litter bin and are regularly cleaned | 0 | | 12% | |
| E4 | Available soap / operational soap dispenser | 9 | Soap Dispenser available and functional with liquid soap / soap bar available | 9 | No dispenser, but hand- washing Soap Available | 6 | Detergent soap bar available, not suitable hand- washing soap | 3 | Soap not available | 0 | | 8% | |
| E5 | Usable taps and fittings, with no leakage OR water tank in or outside the structure with water available in it at all times during opening hours | 10 | >75% cubicles have usable taps with no leakage | 10 | 50-75% cubicles have usable taps with no leakage | 8 | 25-50% cubicles have usable taps with no leakage | 6 | <25% cubicles have usable taps with no leakage | 0 | | 6% | |
| E6 | Gender-segregated, separate entrances for males and females, if both facilities available in single block | 12 | Yes (separate entrances for males and females) | 12 | | | | | No | 0 | | 12% | |

| E7 | Entrance/ accessibility (like ramp, stairs) to toilet block is barrier free, including those for specially abled persons | 12 | Yes | 12 | | | | | No | 0 | 8% | |
|----|--|----|---|----|---|---|---|---|-------------------------|---|-----|--|
| E8 | Premises are visible to passersby, with clear signage, and the area within 3 m from each direction of the structure is not encroached by unauthorized construction and vendors | 11 | Signage Available within every 100 m in each (min 5 signage) | 11 | Signage Available within every 300 m (min 3 signage) | | Signage Available within every 500 m (min 1 signage) | | No Signage Available | 0 | 8% | |
| E9 | Staff is provided with necessary supplies of consumables, cleaning equipment, protective gear and inventory, and there is no stock out for longer than 24 hours | 9 | Yes all 3 available | 9 | Yes 2 available | 7 | Yes 1 available | 5 | Not available | 0 | 12% | |

| | DESIRABLE SERVICE INDICATORS (MAXIMUM SCORE - 100) | | | | | | | | | | | | |
|----|---|----|---|----|---|----|--|----|------------------------|---|--|-----|--|
| D1 | Roster being maintained for regular cleaning and maintenance and a caretaker is on duty at all times during open hours | 25 | Yes (Roster and Caretaker both available) | 25 | Yes (Caretaker available but roster is not maintained) | 15 | Yes (only roster/register available) | 10 | No (None available) | 0 | | 20% | |
| D2 | Public/Community Toilet is visible on Google Maps toilet locator as 'SBM Toilet' | 25 | Yes | 25 | | | | | No | 0 | | 20% | |
| D3 | Name and contact details of the following are displayed prominently - Toilet identification number, name of ULB under whose jurisdiction toilet is covered, ward number and maintenance authority prominently displayed for each toilet block Supervisor, Supervisor's agency and area Sanitary Inspector (Contact number will be checked whether it is working or not) | 20 | Yes | 20 | | | | | No | 0 | | 20% | |

| D4 | Complaint registration and redressal mechanism (Swachhata App/local app/ other ICT-based media such as whatsapp, Swachhata helpline 1969) is in place and is functional, with all | 20 | Yes | 20 | | | No | 0 | 20% | |
|----|---|----|-----|----|--|--|-----|---|-----|--|
| D5 | complaints, maintenance issues or incidents resolved within 24 hours of registration Air freshener | 10 | Yes | 10 | | | No | 0 | 20% | |
| 03 | (Odonil) applied | 10 | 162 | 10 | | | INO | U | 20% | |

| | | | ADDITION | AL / A | SPIRATIONAL | SERVIO | CE INDICATORS | S (MA) | KIMUM SCORE | - 100) |) | | |
|----|---|----|---|--------|---|--------|---------------|--------|---------------|----------------|---|-----|--|
| A1 | Walls and floors are stain / graffiti free | 15 | Yes | 15 | | | | | No | 0 | | 15% | |
| A2 | Low height toilets/ Indian toilets for children | 15 | Yes | 15 | | | | | No | 0 | | 15% | |
| A3 | Plants / shrubs in the vicinity of toilet complex are well maintained | 10 | Yes | 10 | | | | | No | 0 | | 15% | |
| A4 | Space earmarked for advertisement for revenue generation (Even if advertisement is not available marks will be awarded) | 10 | Yes | 10 | | | | | No | 0 | | 10% | |
| A5 | Hand dryer / paper napkin available | 10 | Yes | 10 | | | | | No | 0 | | 10% | |
| A6 | Ladies' toilets have vending machine for sanitary napkins | 10 | Sanitary napkin vending machine is available and functional | 10 | Sanitary napkin vending machine is available but not functional | 5 | | | Not available | 0 | | 10% | |
| A7 | Incinerator facility available for disposal of used sanitary napkins for toilet having > 10 seats and also to the toilets adjacent to women college and hostels | | Incinerator is available and functional | 10 | Incinerator is available but not functional | 5 | | | Not available | 0 | | 10% | |

| A8 | Functional floodlights / halogen vapour lamps outside the toilet premises during the night, without any dark, shadowy areas in the vicinity of the toilet | 5 | Yes | 5 | | | Not available | 0 | 5% | |
|-----|---|----|-----------|----|--|--|---------------|---|----|--|
| A9 | SMS /any other ICT based feedback system (with number displayed on which SMS has to be sent) | 10 | Available | 10 | | | Not available | 0 | 5% | |
| A10 | Structural audit of toilet block done | 5 | Yes | 5 | | | No | 0 | 5% | |

IMPORTANT NOTE: Should any of the mandatory service indicators fall in the 'poor' category, the toilet will be categorized as "UNUSABLE" irrespective of its scores received in the other indicators.

Annexure

The Sanitation Mapping Tool Facility reports









Chintamani (Karnataka)

Facility Report- Ward 12 Date - 17-08-2021 12:57:45

Unique Id given by ULB: PT/CNY/01:BENGALURU CIRCLE

Public Toilet Pay & Use (for all)

Unique ID - 7J5WC323+9J



| General Information | | | |
|----------------------------|--|-----------------------------------|--------------------------|
| Address | BSNL Office Double Rd Chintamani | Location | Other:, Bengaluru Circle |
| Facility is constructed by | Urban Local Body (Municipality or Municipal Corporation) | O&M agency | Sri Sai Foundation |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 300 |
| Open 24x7 | No | Opening time | 06:00 |
| Plan type of Facility | Besides | Closing time | 20:00 |

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)









| | Male Facilities | Female Facilities | Child Friendly Facilities | Disabled Friendly Facilities |
|-------------------------|---------------------|-------------------|---------------------------|------------------------------|
| Available Toilet seats | 8 | 3 | 0 | 0 |
| Functional Toilet seats | 0 | 0 | 0 | 0 |
| Available Urinals | 8 | N.A. | 0 | N.A. |
| Functional Urinals | 5 | N.A. | 0 | N.A. |
| Available Wash basins | | 2 | 0 | 0 |
| Available Bath rooms | able Bath rooms 1 1 | | N.A. | N.A. |

| Performance Score of the facility (as per ODF++ criteria) | | | | | | |
|---|---------------------------------------|---------------------------------------|---------------------------------------|--|--|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | | |
| Unusable | 55% | 30% | 40% | 45% | | |

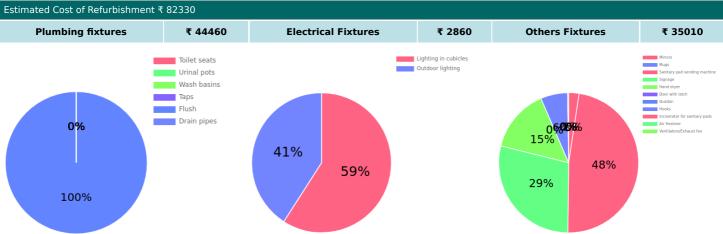








| Condition of the facility | | | | | | | |
|---------------------------|----------------------|-----------------------------------|---------------------------------|-------------------------------|------------------------------|--|--|
| Water availability | Adequacy of facility | Overall Condition of the Building | Overall cleanliness of facility | Overall cleanliness of basins | Overall Lighting Facility | | |
| 24x7 | Adequate | Fair | Fair | Fair | Natural ventilation | | |



| Water availability and waste wate | er disposal | | |
|--|--------------------------|---|------------------------|
| Sources of water supply | Tanker | Method of waste water disposal | Sewer Connection |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and operation | S | | |
| Overall cleanliness of the facility | Fair | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Yes |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 1 | Availability of day light | Natural ventilation |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Gathering of males |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | Yes |
| Stain / graffiti free walls and floors | Yes | | |

| Infrastructure required | | | |
|---|------|---|------|
| Toilet seat replacement (male and female) | 0 | Mugs/ bucket | 0 |
| Taps | 0 | Ventilators/ Exhaust fans | 0 |
| Flush for toilet facility | 19 | Hooks for hanging clothes | 13 |
| Door with proper latch | 0 | Separate lights in cubicles | 13 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 0 | Drain pipes for wash basins | 0 |
| Infrastructure required specific to differently abled section | | | |
| Ramp with hand rails for wheelchair | Yes | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 0 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | No | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 1500 | Availability of advertisement space | Yes |

Note: This profile is generated based on the data entered by the users and is processed as per the Government's guidelines and assumptions. Two indicators of the CT-PT cleanliness scoring matrix are not considered as it cannot be assessed with the help of this tool. These indicators are "D2 - Public/community toilet is visible on Google Maps toilet locator as 'SBM Toilet' and A10 - Structural audit of toilet block done."









Chintamani (Karnataka)

Facility Report- Ward 12 Date - 17-08-2021 11:45:12

Unique Id given by ULB: PB/CNY/02:IB CIRCLE

Public Toilet Pay & Use (for all)

Unique ID - 7J5W93W2+RQ



| General Information | | | |
|----------------------------|--|-----------------------------------|--|
| Address | Public Toilet Chintamani Chikballapur | Location | Other:, IB Circle (Opp, CMC) |
| Facility is constructed by | Private agency/Trust/NGO | O&M agency | Surya International Social service organization, Bangalore |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 700 |
| Open 24x7 | No | Opening time | 06:00 |
| Plan type of Facility | Besides | Closing time | 19:00 |

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)

| | Male Facilities | Female Facilities | Child Friendly Facilities | Disabled Friendly Facilities |
|-------------------------|-----------------|-------------------|----------------------------------|-------------------------------------|
| Available Toilet seats | 4 | 2 | 0 | 0 |
| Functional Toilet seats | 0 | 0 | 0 | 0 |
| Available Urinals | 4 | N.A. | 0 | N.A. |
| Functional Urinals | 0 | N.A. | 0 | N.A. |
| Available Wash basins | | 2 | 0 | 0 |
| Available Bath rooms | 0 | 0 | N.A. | N.A. |

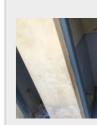
| Performance Score of the facility (as per ODF++ criteria) | | | | | | |
|---|---------------------------------------|---------------------------------------|--|-----|--|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | | | |
| Unusable | 48% | 4% | 40% | 11% | | |











| Water availability | Adequacy of facility | | ondition of the uilding | Overall cleanl facility | | Overall cleanliness of basins | Overall Lighting Facility |
|-----------------------|--|------------|----------------------------|----------------------------|-------------------------------------|-------------------------------|---|
| ew hours a day | Inadequate | | Bad | Bad | | No Washbasins | Natural ventilation |
| timated Cost of Refu | rbishment ₹ 69210 | | | | | | |
| Plumbing fix | xtures | ₹ 35880 | Electrical | Fixtures | ₹ 1950 | Others Fixtures | ₹ 31380 |
| | Tollet sea Uninal po Wash bas Taps Flush Drain pip | bs sins | 60% | | nting in cubicles dacer lighting | 17% 5 | Hards Hage Sanzey god verding it Soziage Island dryer Door with actor Door with actor Door with actor Island Indicate the sanzey Westatenarchised between Westatenarchised be |

| Markey and the little and a second | | | |
|--|--------------------------|---|--|
| Water availability and waste Sources of water supply | Tanker | Method of waste water disposal | Sewer Connection |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and ope | rations | | |
| Overall cleanliness of the facility | Bad | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | No |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 1 | Availability of day light | Natural ventilation |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | No |
| Stain / graffiti free walls and floors | No | | |

| Infrastructure required | | | |
|---|-----|---|------|
| Toilet seat replacement (male and female) | 2 | Mugs/ bucket | 2 |
| Taps | 4 | Ventilators/ Exhaust fans | 0 |
| Flush for toilet facility | 10 | Hooks for hanging clothes | 6 |
| Door with proper latch | 0 | Separate lights in cubicles | 6 |
| Contact information display | 0 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 4 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 2 | Drain pipes for wash basins | 2 |
| Infrastructure required specific to differently abled section | | | |
| Ramp with hand rails for wheelchair | Yes | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 0 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 800 | Availability of advertisement space | Yes |

Note: This profile is generated based on the data entered by the users and is processed as per the Government's guidelines and assumptions. Two indicators of the CT-PT cleanliness scoring matrix are not considered as it cannot be assessed with the help of this tool. These indicators are "D2 - Public/community toilet is visible on Google Maps toilet locator as 'SBM Toilet' and A10 - Structural audit of toilet block done."









Chintamani (Karnataka)

Facility Report- Ward 12 Date - 17-08-2021 13:14:44

Unique Id given by ULB: PT/CNY/04:R K NURSING HOME

Public Toilet Pay & Use (for all)

Unique ID - 7J5WC322+5P



| General Information | | | |
|----------------------------|--|-----------------------------------|--------------------------|
| Address | Kuvempu Rd KR Extension Chintamani | Location | Other:, R K Nursing Home |
| Facility is constructed by | Private agency/Trust/NGO | O&M agency | Sri Sai foundation |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 100 |
| Open 24x7 | No | Opening time | 04:30 |
| Plan type of Facility | Besides | Closing time | 20:00 |

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)









| | Male Facilities | Female Facilities | Child Friendly Facilities | Disabled Friendly Facilities |
|-------------------------|-----------------|-------------------|---------------------------|------------------------------|
| Available Toilet seats | 4 | 2 | 0 | 0 |
| Functional Toilet seats | 2 | 1 | 0 | 0 |
| Available Urinals | 3 | N.A. | 0 | N.A. |
| Functional Urinals | 3 | N.A. | 0 | N.A. |
| Available Wash basins | | 2 | 0 | 0 |
| Available Bath rooms | 0 | 0 | N.A. | N.A. |

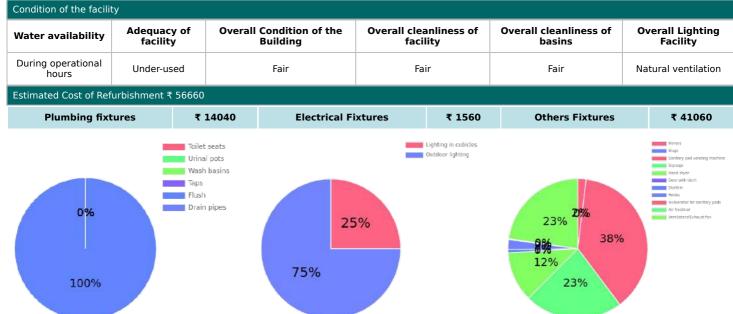
| Performance Score of the facility (as per ODF++ criteria) | | | | |
|---|---------------------------------------|---------------------------------------|---------------------------------------|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score |
| Usable but dirty | 68% | 28% | 40% | 23% |











| Water availability and waste water disposal | | | | | |
|---|-----------------------|---|--|--|--|
| Sources of water supply | Tanker | Method of waste water disposal | Sewer Connection | | |
| Responsible for emptying septic tank | N.A. | | | | |
| Overall cleanliness and | operations | | | | |
| Overall cleanliness of the facility | Fair | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Yes | | |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No | | |
| No. of times facility cleaned in a day | 2 | Availability of day light | Natural ventilation | | |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males | | |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | No | | |
| Stain / graffiti free walls and floors | Yes | | | | |

| Infrastructure required | | | |
|---|-----|---|------|
| Toilet seat replacement (male and female) | 0 | Mugs/ bucket | 0 |
| Taps | 0 | Ventilators/ Exhaust fans | 6 |
| Flush for toilet facility | 6 | Hooks for hanging clothes | 6 |
| Door with proper latch | 0 | Separate lights in cubicles | 3 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 0 | Drain pipes for wash basins | 0 |
| Infrastructure required specific to differently abled section | n | | |
| Ramp with hand rails for wheelchair | Yes | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 0 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 500 | Availability of advertisement space | No |

Note: This profile is generated based on the data entered by the users and is processed as per the Government's guidelines and assumptions. Two indicators of the CT-PT cleanliness scoring matrix are not considered as it cannot be assessed with the help of this tool. These indicators are "D2 - Public/community toilet is visible on Google Maps toilet locator as 'SBM Toilet' and A10 - Structural audit of toilet block done."









Chintamani (Karnataka)

Facility Report- Ward 19 Date - 17-08-2021 14:44:22

Unique Id given by ULB: PT/CNY/05:AZAD CHOWK

Public Toilet Pay & Use (for all)

Unique ID - 7J5WC333+7R



| General Information | | | | |
|----------------------------|--|-----------------------------------|---|--|
| Address | Hari Hara Temple Building Dodda Pete Chintamani | Location | Public transit zones, Other:, Azad Chowk | |
| Facility is constructed by | Private agency/Trust/NGO | O&M agency | Sri Sai Foundation | |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 50 | |
| Open 24x7 | No | Opening time | 05:00 | |
| Plan type of Facility | Besides | Closing time | 20:30 | |

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)









| | Male Facilities | Female Facilities | Child Friendly Facilities | Disabled Friendly Facilities |
|-------------------------|------------------------|-------------------|----------------------------------|-------------------------------------|
| Available Toilet seats | 3 | 2 | 0 | 0 |
| Functional Toilet seats | 0 | 1 | 0 | 0 |
| Available Urinals | 3 | N.A. | 0 | N.A. |
| Functional Urinals | 3 | N.A. | 0 | N.A. |
| Available Wash basins | | 1 | 0 | 0 |
| Available Bath rooms | 0 | 0 | N.A. | N.A. |

| Performance Score of the facility (as per ODF++ criteria) | | | | | |
|---|---------------------------------------|---------------------------------------|---------------------------------------|--|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | |
| Unusable | 27% | 10% | 40% | 2% | |









| Condition of the fa | cility | | | | | | |
|-----------------------|---------------------|--|------------|--------------------------|--|-------------------------------|---|
| Water availability | | | | Overall clean facilit | | Overall cleanliness of basins | Overall Lighting Facility |
| Few hours a day | Under-used | Bad | | Bad | | Bad | Natural ventilation |
| Estimated Cost of | Refurbishment ₹ 571 | 190 | | | | | |
| Plumbing | fixtures | ₹ 12350 | Electrical | Fixtures | ₹ 1690 | Others Fixtures | ₹ 43150 |
| 95% | | Toilet seats Urinal pots Wash basins Taps Flush Drain pipes | 69% | | Lighting in cubicles Outdoor lighting | 18% 27% 35% 11% 21% | Mirrors Mugs Santary gold vending machine Signage Hand diger Door with lazer Desthin Model Inchestor for sanitary pads Air Vachina Vent laceraft for sanitary pads Vent laceraft for sanitary pads |

| Water availability and w | aste water dispo | osal | |
|---|-----------------------|---|--|
| Sources of water supply | Tanker | Method of waste water disposal | Sewer Connection |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and | operations | | |
| Overall cleanliness of the facility | Bad | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Yes |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 2 | Availability of day light | Natural ventilation |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | No |
| Stain / graffiti free walls and floors | No | | |

| Infrastructure required | | | |
|---|-----|---|------|
| Toilet seat replacement (male and female) | 0 | Mugs/ bucket | 0 |
| Taps | 1 | Ventilators/ Exhaust fans | 5 |
| Flush for toilet facility | 5 | Hooks for hanging clothes | 5 |
| Door with proper latch | 3 | Separate lights in cubicles | 4 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 0 | Drain pipes for wash basins | 0 |
| Infrastructure required specific to differently abled section | on | | |
| Ramp with hand rails for wheelchair | Yes | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 0 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 300 | Availability of advertisement space | No |









Facility Report- Ward 12 Date - 17-08-2021 15:20:56

Unique Id given by ULB: Public toilet,IDSMT complex



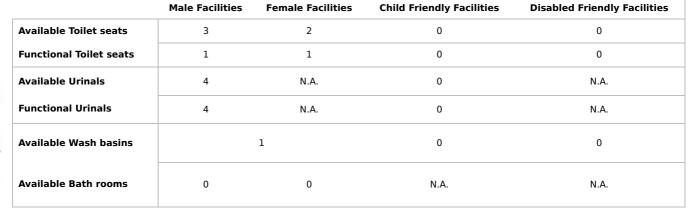
Unique ID -7J5WC324+W3





| General Information | | | | | | |
|----------------------------|--|-----------------------------------|---|--|--|--|
| Address | PCR Complex Hotel St Chintamani | Location | Other:, IDSMT complex | | | |
| Facility is constructed by | Private agency/Trust/NGO | O&M agency | Surya international social service organization | | | |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 150 | | | |
| Open 24x7 | No | Opening time | 05:00 | | | |
| Plan type of Facility | Disjointed | Closing time | 21:00 | | | |

| - |
|---|



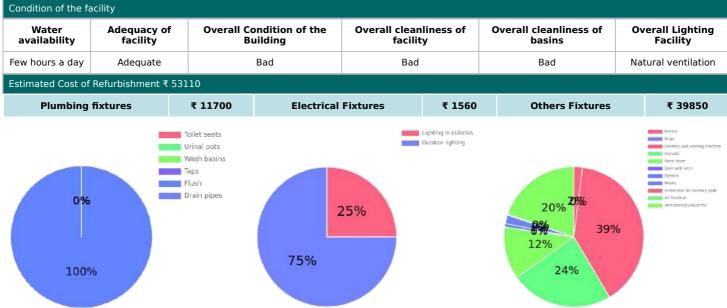
| Performance Score of the facility (as per ODF++ criteria) | | | | | | |
|---|---------------------------------------|---------------------------------------|---------------------------------------|--|--|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | | |
| Usable but dirty | 67% | 22% | 40% | 2% | | |











| Water availability and w | aste water dispo | osal | |
|---|--------------------------|---|--|
| Sources of water supply | Tanker | Method of waste water disposal | Sewer Connection |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and | operations | | |
| Overall cleanliness of the facility | Bad | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Yes |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 2 | Availability of day light | Natural ventilation |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | No |
| Stain / graffiti free walls and floors | No | | |

| Infrastructure required | | | |
|---|-----|---|----------|
| Toilet seat replacement (male and female) | 0 | Mugs/ bucket | 0 |
| Taps | 0 | Ventilators/ Exhaust fans | 5 |
| Flush for toilet facility | 5 | Hooks for hanging clothes | 5 |
| Door with proper latch | 0 | Separate lights in cubicles | 3 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | · |
| Total wash basin (install/replace) | 0 | Drain pipes for wash basins | 0 |
| Infrastructure required specific to differently abled section | | | |
| Ramp with hand rails for wheelchair | Yes | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 0 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | <u> </u> |
| Average daily earning from user charge | 500 | Availability of advertisement space | No |









Facility Report- Ward 12 Date - 17-08-2021 12:28:44

Unique Id given by ULB: PB/CNY/08:COURT

Public Toilet Pay & Use (for all)

Unique ID - 7J5W93X2+CP



| General Information | | | | | | |
|----------------------------|--|-----------------------------------|---------------|--|--|--|
| Address | College Rd Chintamani Chikballapur | Location | Other:, COURT | | | |
| Facility is constructed by | Urban Local Body (Municipality or Municipal Corporation) | O&M agency | N.A. | | | |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 60 | | | |
| Open 24x7 | No | Opening time | 10:00 | | | |
| Plan type of Facility | Besides | Closing time | 17:00 | | | |









| | Male Facilities | Female Facilities | Child Friendly Facilities | Disabled Friendly Facilities |
|-------------------------|-----------------|-------------------|---------------------------|------------------------------|
| Available Toilet seats | 2 | 3 | 0 | 1 |
| Functional Toilet seats | 2 | 2 | 0 | 1 |
| Available Urinals | 8 | N.A. | 0 | N.A. |
| Functional Urinals | 8 | N.A. | 0 | N.A. |
| Available Wash basins | | 2 | 0 | 0 |
| Available Bath rooms | 0 | 0 | N.A. | N.A. |

| Performance Score of the facility (as per ODF++ criteria) | | | | | | | |
|---|---------------------------------------|---------------------------------------|---------------------------------------|--|--|--|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | | | |
| Usable but dirty | 80% | 28% | 40% | 23% | | | |











| Condition of the facility | | | | | | | | |
|---------------------------|----------------------|--------------------------------------|---------------------------------|-------------------------------|------------------------------|--|--|--|
| Water availability | Adequacy of facility | Overall Condition of the Building | Overall cleanliness of facility | Overall cleanliness of basins | Overall Lighting Facility | | | |
| 24x7 | Under-used | Fair | Fair | Fair | Natural ventilation | | | |



| Water availability and waste water di | isposal | | |
|--|-------------------------|---|--------------------------------|
| Sources of water supply | Municipal Connection | Method of waste water disposal | Sewer Connection |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and operations | | | |
| Overall cleanliness of the facility | Fair | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Yes |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 2 | Availability of day light | Natural ventilation |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Parking, Gathering of males |
| Responsible for cleaning facility | ULB appointed staff | Plants / shrubs in the vicinity of toilet block are well maintained | No |
| Stain / graffiti free walls and floors | Yes | | |

| Infrastructure required | | | |
|---|-----|---|------|
| Toilet seat replacement (male and female) | 0 | Mugs/ bucket | 1 |
| Taps | 0 | Ventilators/ Exhaust fans | 0 |
| Flush for toilet facility | 6 | Hooks for hanging clothes | 6 |
| Door with proper latch | 0 | Separate lights in cubicles | 1 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 1 | Drain pipes for wash basins | 1 |
| Infrastructure required specific to differently abled section | | | |
| Ramp with hand rails for wheelchair | No | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 1 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 200 | Availability of advertisement space | No |









Facility Report- Ward 12 Date - 17-08-2021 13:56:34

Unique Id given by ULB: PT/CNY/09:STADIUM

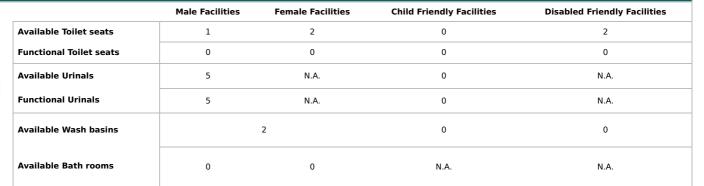
Public Toilet Free to use

Unique ID - 7J5W93X2+RQ



| General Information | | | | | | | |
|---|--|-----------------------------------|--------------------|--|--|--|--|
| Address | Government Polytechnic College Chintamani Chintamani | Location | Other:, Stadium | | | | |
| Facility is constructed by Private agency/Trust/NGO | | O&M agency | Sri Sai foundation | | | | |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 200 | | | | |
| Open 24x7 | No | Opening time | 08:00 | | | | |
| Plan type of Facility | Besides | Closing time | 17:00 | | | | |





| Performance Score of the facility (a | s per ODF++ criteria) | | | |
|---|---------------------------------------|---------------------------------------|---------------------------------------|--|
| Cleanliness category of the Facility | Mandatory Service Indicators Score | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score |
| Unusable | 39% | 9% | 25% | 23% |











| Condition of the facility | | | | | | | |
|---|------------|--------------------------------------|-----|-----|------------------------------|--|--|
| Water Adequacy of availability facility | | Overall Condition of the Building | | | Overall Lighting Facility | | |
| Few hours a day | Inadequate | Bad | Bad | Bad | No ventilation | | |
| Estimated Cost of Befurbishment 7 57020 | | | | | | | |

| Estimated Cost of Refurbishment ₹ 57830 | | | | | | | |
|---|--|---------------------|--|---------------------|--|--|--|
| Plumbing fixtures | ₹ 14950 | Electrical Fixtures | ₹ 1820 | Others Fixtures | ₹ 41060 | | |
| U V V | bilet seats irinal pots Jash basins aps Jush vain pipes | | lighting in cubicles butdoor lighting | 19% 27% 38% 12% 23% | Minos Higo Seriezy god vendrog nachy Spraye Head dyer Door with lates Hatel Hotols Hotols Hotols Westerstell for anhary pade Westerstell Westerstell Westerstell Westerstell Hotols Note the Westerstell Westerstell Westerstell Hotols Note the Westerstell Westerstell Hotols Note the Westerstell Hotols Hot | | |

| Water and the little and the state | | | |
|--|-----------------------|---|--|
| Water availability and waste Sources of water supply | Sewer Connection | | |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and ope | rations | | |
| Overall cleanliness of the facility | Bad | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Yes |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 1 | Availability of day light | No ventilation |
| Supervisor/ caretaker on duty | No | Obstructions while accessing facility | Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | No |
| Stain / graffiti free walls and floors | Yes | | |

| Infrastructure required | | | |
|---|-----|---|------|
| Toilet seat replacement (male and female) | 0 | Mugs/ bucket | 1 |
| Taps | 2 | Ventilators/ Exhaust fans | 5 |
| Flush for toilet facility | 4 | Hooks for hanging clothes | 5 |
| Door with proper latch | 1 | Separate lights in cubicles | 5 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 2 | Drain pipes for wash basins | 3 |
| Infrastructure required specific to differently abled section | | | |
| Ramp with hand rails for wheelchair | Yes | Barrier free access inside the facility | 2 |
| Disabled friendly cubicle size | 0 | Grab bar | 2 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 2 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 0 | Availability of advertisement space | No |









Facility Report- Ward 12 Date - 17-08-2021 15:54:30

Unique Id given by ULB: PT/CNY/ 10:KSRTC BUSTAND

Public Toilet Pay & Use (for all)

Unique ID - 7J5WC324+3M



| General Information | | | | | | | |
|--|--|-----------------------------------|--------------------------------|--|--|--|--|
| Address KSRTC Bus Stand Chintamani Chikballapur Facility is constructed by Private agency/Trust/NGO | | Location | Other:, KSRTC BUS STAND | | | | |
| | | O&M agency | Laxmi projects private Limited | | | | |
| Most type of users | Nearby shop owners/office employees/visitors | Estimated number of users per day | 500 | | | | |
| Open 24x7 | No | Opening time | 05:00 | | | | |
| Plan type of Facility | Parallel with different entrance | Closing time | 22:00 | | | | |

| - | |
|---|--|
| | |
| | |







| | Male Facilities | Female Facilities | Child Friendly Facilities | Disabled Friendly Facilities |
|-------------------------|-----------------|-------------------|---------------------------|------------------------------|
| Available Toilet seats | 12 | 8 | 0 | 2 |
| Functional Toilet seats | 6 | 4 | 0 | 0 |
| Available Urinals | 17 | N.A. | 0 | N.A. |
| Functional Urinals | 17 | N.A. | 0 | N.A. |
| Available Wash basins | | 5 | 0 | 0 |
| Available Bath rooms | 0 | 0 | N.A. | N.A. |

| Performance Score of the facility (as per ODF++ criteria) | | | | | | | |
|--|-----|---------------------------------------|---------------------------------------|--|--|--|--|
| Cleanliness category of the Facility Mandatory Service Indicators Score | | Essential Service Indicators Score | Desirable service Indicators Score | Aspirational service Indicators Score | | | |
| Usable but dirty | 67% | 24% | 40% | 23% | | | |











| Condition of the facility | | | | | | | | | |
|---------------------------|----------------------|--------------------------------------|---------------------------------|----------------------------------|------------------------------|--|--|--|--|
| Water availability | Adequacy of facility | Overall Condition of the Building | Overall cleanliness of facility | Overall cleanliness of basins | Overall Lighting Facility | | | | |
| During operational hours | Adequate | Bad | Bad | Bad | Natural ventilation | | | | |

Estimated Cost of Refurbishment ₹ 101610 ₹ 62660 **Electrical Fixtures** ₹ 2730 Others Fixtures ₹ 36220 Plumbing fixtures Lighting in cubicles
Outdoor lighting Toilet seats
Urinal pots
Wash basins Taps Flush Drain pipes 01009% 14% 43% 45% 57% 27% 93%

| Water availability and waste w | ater disposal | | |
|--|--------------------------|---|--|
| Sources of water supply | Municipal Connection | Method of waste water disposal | Sewer Connection |
| Responsible for emptying septic tank | N.A. | | |
| Overall cleanliness and operat | ions | | |
| Overall cleanliness of the facility | Bad | Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug) | Ye: |
| Method of cleaning of toilet facility | Manually | Use of protective gears | No |
| No. of times facility cleaned in a day | 2 | Availability of day light | Natural ventilation |
| Supervisor/ caretaker on duty | Yes | Obstructions while accessing facility | Parking, Encroachment by vendors/hawkers Gathering of males |
| Responsible for cleaning facility | Hired by O & m agency | Plants / shrubs in the vicinity of toilet block are well maintained | No |
| Stain / graffiti free walls and floors | Yes | | |

| Infrastructure required | | | |
|---|------|---|------|
| Toilet seat replacement (male and female) | | Mugs/ bucket | 0 |
| Taps | 0 | Ventilators/ Exhaust fans | 0 |
| Flush for toilet facility | 25 | Hooks for hanging clothes | 22 |
| Door with proper latch | 0 | Separate lights in cubicles | 12 |
| Contact information display | 1 | Directional signage | 1 |
| Urinal Elements | | | |
| Total urinal pot (install/replace) | 0 | Discharge drain pipes in Urinal | 0 |
| Washbasin Elements | | | |
| Total wash basin (install/replace) | 2 | Drain pipes for wash basins | 2 |
| Infrastructure required specific to differently abled section | | | |
| Ramp with hand rails for wheelchair | No | Barrier free access inside the facility | 0 |
| Disabled friendly cubicle size | 0 | Grab bar | 0 |
| Disabled friendly toilet seat | 0 | Wash basin at disabled friendly height | 2 |
| Infrastructure required specific to child friendly section | | | |
| Child friendly toilet seat | 0 | Urinal pot at child friendly height | 0 |
| Wash basin at child friendly height | 0 | | |
| Other required amenities (as per ODF+ guidelines) | | | |
| Outdoor lighting facility for night | Yes | Mirrors | Yes |
| Common dustbin | Yes | Separate dustbin for sanitary pads | Yes |
| Sanitary pad vending machine | Yes | Incinerator for sanitary pad disposal | N.A. |
| Air freshener | Yes | Storage space for supplies | Yes |
| Hand dryer/Paper napkin | Yes | Baby feeding station | Yes |
| Revenue from the facility (In INR) | | | |
| Average daily earning from user charge | 2000 | Availability of advertisement space | No |