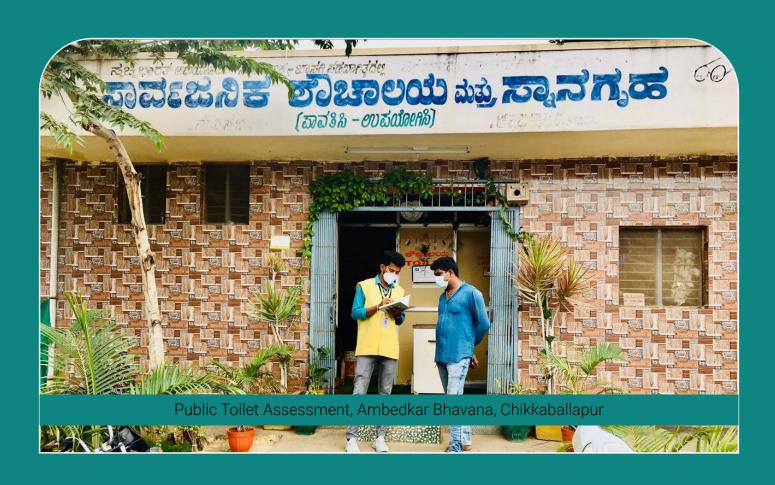
Public & Community Toilet Chikkaballapur City

Assessment Report

(Using Sanitation Mapping Tool)



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Disclaimer

This report is a result of a research study and is intended as a guideline document to help in planning interventions related to Public Toilets & Community Toilets in the town. It has been developed based on data collected in field, data from municipality records, data and information obtained from concerned officials along with sanitation mapping tool survey conducted by TIDE team.

All care has been taken to ensure correctness in collecting, validating, and processing the data. All analysis is based on standard scientific principles and made in good faith. Any error is inadvertent and sincerely regretted. The recommendations in the report are made solely based on the data made available to us, our observations made during survey, field assessment and discussion with the concerned officials. The findings of the report are valid as on date of the data provided.

While TIDE welcomes feedback and discussion on the report, we suggest expert consultations. We are not liable for any loss or damage through any action / implementation arising out of this report. Please write to us at iwm@tide-india.org for any queries.

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01 Introduction

1.1.

Background

Adequate access to water and safe sanitation services are essential to the survival and wellbeing of human communities. In India, the development of a robust infrastructure for Water, Sanitation and Hygiene (WASH) services has been influenced by socio-cultural norms and geographical variations, to a large degree. The diverse demands of different communities complicate the process of resource allocation and management. It is seen that some sections of the population do not have easy access to water or safe sanitation facilities for various reasons. With a vision to provide equitable access and strengthen service provisioning with respect to sanitation, an ambitious plan for Universal Sanitation Coverage was established under the Swachh Bharat Mission (SBM) in 2014. Through a comprehensive framework for the development of toilet complexes across India, the level of access of rural households to toilets increased from 54% in 2011 to 93.1% in 2018-192.

However, ill-equipped toilets with lack of appropriate maintenance pose a huge threat to the Open Defecation Free (ODF, ODF+ and ODF++) status achieved by majority of the cities and villages in India. A study conducted in 2015³ noted that the practice of Open Defecation finds its roots in the general perception that defecating in the open is more hygienic than using toilet facilities, due to lack of cleanliness and appropriate faecal sludge treatment. To prevent Indian communities from being pushed back to adoption of unhygienic practices, it is imperative that the capacity of toilet facilities is developed and sustained.

Sustainable management of WASH services requires a thorough planning strategy at the micro level, backed by appropriate allocation of resources for successful implementation. With municipalities directly responsible for service provisioning, it is imperative for them to continuously monitor the status and develop plans accordingly. To assist in this mandate, the Ministry of Housing and Urban Affairs (MoHUA) has promoted the usage of the Sanitation Mapping Tool⁴, which has been developed by Urban Management Centre (UMC), in collaboration with US Agency for International Development, India (USAID, India). This tool measures the degree of compliance of Public Toilets (PTs) and Community Toilets (CTs) with ODF+ guidelines. The tool addresses a crucial aspect of municipal planning i.e. baseline mapping and assessment of toilet complexes.

As part of the Integrated Water Management program initiated by TIDE and BORDA in Chikkaballapur town, an assessment exercise was carried out on public and community toilets in the town in August 2021. This was done using the sanitation mapping tool and the findings are presented in this report.

1.2.

Toilet Facilities in Chikkaballapur : An Overview

Chikkaballapur city is the district headquarters of the newly created Chikkaballapur district in the state of Karnataka, India. The city has an estimated population of 73,709 increasing at a growth rate of 15.80%. The city has an administrative boundary of 18.25 sq. km divided into 31 wards with 14,902 registered residential households. It is an ODF+ certified city, which implies the absolute absence of oral faecal transmission, and the presence of well-maintained and functional Community Toilets (CTs) and Public Toilets (PTs), within the city premises 5.

PTs are facilities built to be used by the floating population and/or the general public in places such as markets, train stations or other public areas6. There are 11 PTs spread across the city (Refer Table 1.1 and Figure 1) with average usage varying from 50 to 400 persons per day depending on the location. However, the toilet facilities located at MG Road, Old Govt. Hospital and Railway Station have not been functional since the onset of COVID-19 pandemic.

Table 1 **Public Toilets in Chikkaballapur**

SI No.	Name of Facility	Location
01	New Govt. Hospital	13º26' 8.69"N, 77º43'31.58"E
02	Taluka Office Premises	13º26' 10.06"N, 77º43'45.73"E
03	APMC Market	13º26' 18.40"N, 77º43'14.11"E
04	Opposite Ambedkar Bhavan	13º26' 12.46"N, 77º43'45.74"E
05	Private Bus Stand	13°26′ 11.31″N, 77°43′49.87″E
06	KSRTC Bus Stand	13º 26' 16.80"N, 77º43'54.95"E
07	Junior College Bus Stop	13° 25′ 42.70″N, 77°43′49.73″E
08	CMC Premises	13° 25′ 57.8″N, 77°44′2.060″E
09	Near Market	13º 25' 57.8"N, 77º44'2.060"E
10	Railway Station	13° 25′ 50.99″N, 77°43′57.00″E
11	Old Govt. Hospital	13° 26′ 14.15″N, 77°43′44.99″E

Source: Survey conducted during baseline assessment of WASH in Chikkabaalapur town, 2021

CTs are shared facilities which are built for a defined group of residents, a community or a group of communities⁶. There are two CTs located at ward number 2 & 3 (Refer Table 1.2 and Figure 1) serving a population of 300 to 500.

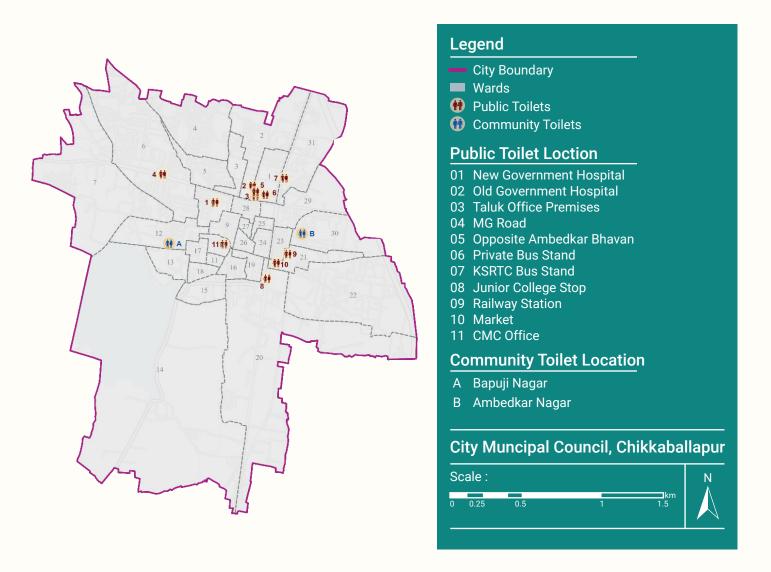
Table 2

Community Toilets in Chikkaballapur

SI No.	Name of Facility	Location	Quantity of Water Supplied (litres)	Source of Water Supply
01	Bapuji Nagar	13°25'54.9"N,77°43'15.80"E	2000	Jakkalamadagu / Borewell /
02	Ambedkar Nagar	13°25'57.80"N,77°44'2.060"E		Water Tanker

Figure 1 **Location of Public and Community Toilets in Chikkaballapur city**

Public and Community Toilets Location Map



02 Sanitation Mapping Tool

The Sanitation Mapping Tool is a composite tool which makes the use of comprehensive surveys & mapping procedures to diagnose maintenance issues, particularly focusing on cleanliness & seat wise infrastructure gaps in PT/CTs. It also provides an estimated budget for repair & refurbishment of toilet infrastructure based on the Government e-Marketplace (GeM) portal⁴.

2.1.

Salient Features of the Tool

The tool can be accessed online through the link: https://sanitationmapping.com/. It has a user-friendly interface and contains 130 survey questions about the PT/CTs, covering the following categories⁴

- Geotagged assessment of PT/ CTs
- Maintains a unique ID for each facility
- Assign unique ID to each of the surveyed public and community toilets
- Represent surveyed PT/ CTs spatially on Google Maps
- Can accept data from with Google Toilet Locator app
- Dynamic dashboard with graphs/ charts for 20 parameters of all facilities assessed at city/ state/ national level
- OTP based user registration and subsequent logins (no need to remember passwords)
- User-friendly web-based interface compatible with all mobiles and tablets for android,
 IOS and Windows platforms

03 Objective of the Assessment

Assessment of gaps in the existing sanitation infrastructure based on the status of maintenance, cleanliness, & seat wise infrastructure in toilet facilities

Comprehensive scoring of CT/PT based on Mandatory, Essential, Desirable &Aspirational performance criteria

Estimation of budget for toilet refurbishment

04 Expected outcomes

After applying the tool, one can assess the following regarding PTs and CTs

- Functionality (N.A. = No Facility, Functional toilet seat considered 5
 parameters functional tap, intact toilet seat, unchoked drainage,
 functional door with latches & functional light bulb in cubicle)
- 2. Performance Score of the Facility (based on Mandatory, Essential, Desirable & Aspirational performance criteria8, as per ODF++ guidelines)
- 3. Overall condition of the facility
- 4. Detailed status of operational conditions: Water availability, Cleanliness, Infrastructure
- 5. Estimated budget required for refurbishment
- Condition of infrastructure required specific to child friendly section & differently abled
- 7. Status of revenue model

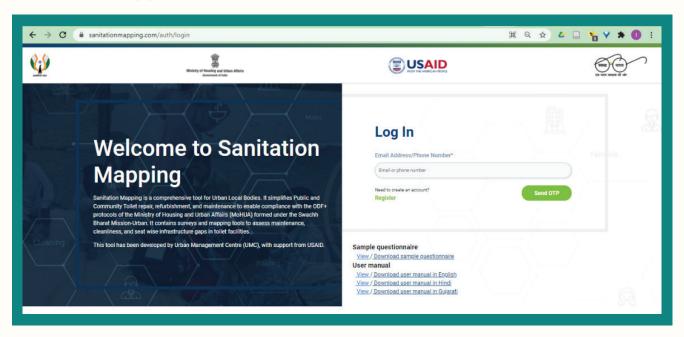
05 Methodology

The baseline survey conducted across Chikkaballapur, by TIDE team, enabled the efficient geo-tagging of all the existing toilet complexes in Chikkaballapur. Further, a list of operational & non-operational facilities was created through a brief survey.

TIDE team then familiarised itself with the functionalities of the Sanitation Mapping Tool, using the Sanitation Mapping Tool User Manual9. An account was created on the Sanitation Mapping Tool Login page (https://sanitationmapping.com/auth/login), after which we gained access to the survey questionnaire.

Figure 2

Sanitation Mapping Tool Portal Login



Subsequently, an in-person survey was conducted at 9 operational PTs (out of a total 11 PTs in the city), and 1 operational CT (out of a total of 2 CTs in the city). The toilet surroundings were recorded & seat-wise infrastructure was noted. The activity was also documented through photographing each facility surveyed.

- Upon completion of each survey, a cumulative facility report was generated for each PT and CT, through the standardised measuring scales of the Sanitation Mapping Tool (https://sanitationmapping.com/).
- Finally, all reports of the PT/CTs were compiled and an assessment report was developed.

06 Assessment

Sanitation mapping tool assess the condition of the public toilets based on the Cleanliness Protocol for Public and Community Toilets described in the Advisory for Community and Public toilets, 2018 (refer Annexure 2). The cleanliness protocol on Public & Community Toilets has been developed considering two broad aspects (i) range of services available & (ii) Level of cleanliness.

Sanitation mapping tool assess the condition of the public toilets based on the Cleanliness Protocol for Public and Community Toilets described in the Advisory for Community and Public toilets, 2018 (refer Annexure 2). The cleanliness protocol on Public & Community Toilets has been developed considering two broad aspects (i) range of services available & (ii) Level of cleanliness.

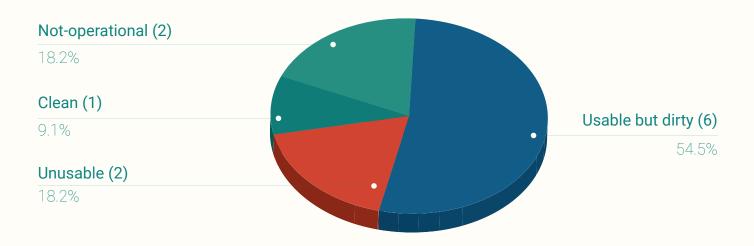
Cleanliness category of the toilets:

Public Toilets: The results obtained from Sanitation Mapping Tool indicate that 6 PTs are in usable condition but are dirty. Only one public toilet (PT/CKB/01: New Govt. Hospital) is 'Clean' as per ODF+ requirements. 2 public toilets (PT/CKB/05: Opposite Ambedkar Bhavan; PT/CKB/11: Near Market) are in unusable condition (Figure 2).

Figure 3 **Status of Cleanliness of PTs in Chikkaballapur**

PTs: Status of Cleanliness

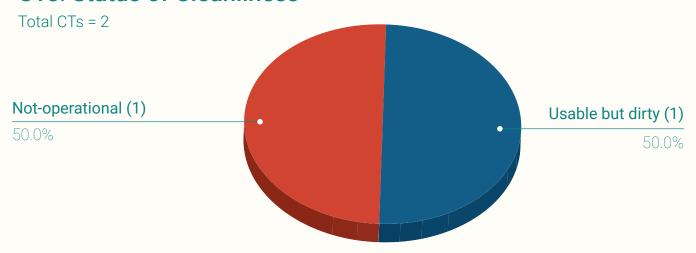
Total PTs = 11



Community Toilets: The results obtained from Sanitation Mapping Tool indicate that the facility located at Ambedkar Nagar (CKB/CT/02) is usable but dirty in condition, whereas the community toilet present in Bapuji Nagar was not operational during the assessment. Limited available of CTs and negligence in operation and maintenance poses a great risk to the health and wellbeing of local communities which are dependent on these facilities (Figure 3).

Figure 4 **Status of Cleanliness of CTs in Chikkaballapur**

CTs: Status of Cleanliness



Cleanliness protocol: Mandatory and Essential Service Indicators (as per ODF guidelines)

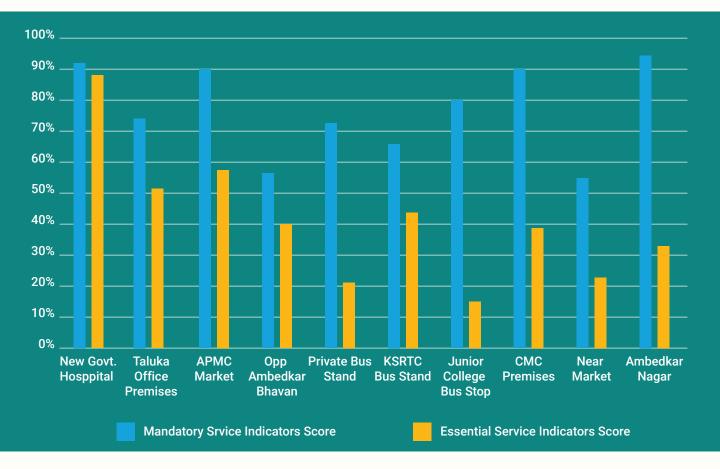
Table 3

Mandatory and Essential Service Indicators in ODF Guidelines

Mandatory Service Indicators	Essential Service Indicators
All toilet seats and urinals clean and usable at all times	Toilet floor is dry and clean at all times
Wash basin(s) clean and usable at all times	Mirrors, if available, are clean and polished
Availability of water	Available and regularly cleaned (covered) litter bins, with bins available with each toilet seat (to be checked only in female seats)
Adequate ventilation facility (vents, slanted glass slats and/ or exhaust fan)	Available soap / operational soap dispenser
Premises are well lit at all times, both within and outside, with each seat having its own light point, and all light points functional	Usable taps and fittings, with no leakage OR water tank in or outside the structure with water available in it at all times during opening hours
Functional bolting arrangements on all doors of all toilet seats (ladies toilets will be assessed separately)	Gender-segregated, separate entrances for males and females, if both facilities available in single block
Untreated faecal sludge/ septage and sewage from the toilet is not discharged and/or dumped in drains, open areas or water bodies	Entrance/ accessibility (like ramp, stairs) to toilet block is barrier free, including those for specially abled persons
-	Premises are visible to passersby, with clear signage, and the area within 3 m from each direction of the structure is not encroached by unauthorized construction and vendors
-	Staff is provided with necessary supplies of consumables, cleaning equipment, protective gear and inventory, and there is no stock out for longer than 24 hours

Only 3 public toilets and community toilet at Ambedkar nagar fulfil the 90% criteria of the mandatory service indicators prescribed under the ODF guidelines, whereas only 3 public toilets have more than 50% essential service indicators present within the municipality.

Figure 5 **Public toilet score (percentage) as per Mandatory and Essential Service Indicator**



Operating Agencies: The toilet facilities are owned by the City Municipal Council, which is also responsible for overall monitoring activities. Day-to-day management as well as supervision is often outsourced to local agencies.

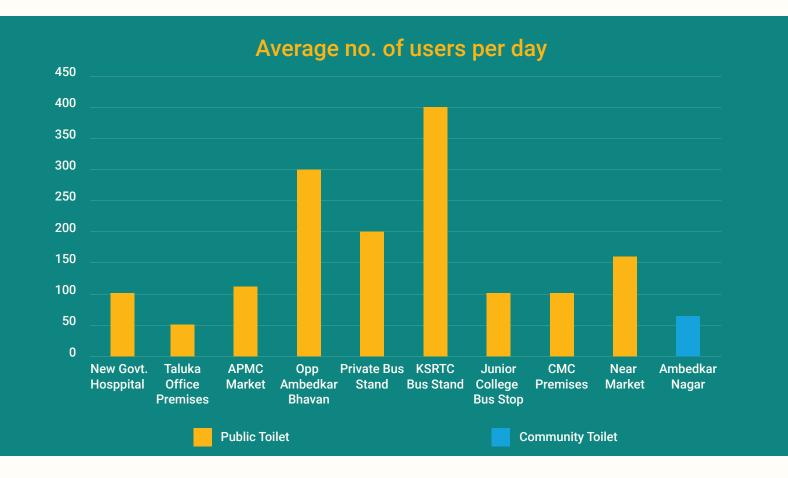
Business model like BOT (Build-Operate-Transfer), has been adopted for smooth toilet management. In Chikkaballapur, the toilet facilities are maintained by Sulabh International Social Service Organisation and local agencies while the PT at the railway station is maintained by the Railway Authority. Public toilet at private bus stand, KSRTC bus stand, Junior college bus stop and CMC premises as well as the community toilet at Ambedkar nagar are constructed by the municipality but managed by private agencies. The assessment indicates that most of the facilities are either dirty or unusable and doesn't have a proper operation and maintenance model in place.

Operation time: Operating hours for most of the public toilets ranges from 14 to 17 hours, functional between morning 5 am to 8 pm at night. Only the toilet present at the Taluka premises is operating for 10 hours between 9 am to 7pm.

Whereas the community toilet at Ambedkar nagar operates between 6 am to 5 pm. None of the public toilets or community toilet present in the Chikkaballapur are operational 24X7.

No. of users: Average no. of users for these toilets ranges from 60 users to 400 users per day. Average no. of users in each public toilets is shown in the Figure 4.

Figure 6 **Average no. of users per day in each public toilet in Chikkaballapur**



Accessibility: None of the public toilets or community toilet have signages pointing towards the direction of the facility. The footpaths abutting the toilets are in poor condition and is encroached by the vendors/hawkers as well as used for parking, creating an obstruction in accessing the facility. Gathering of males in front of these facilities also creates a hindrance for the females to utilize these facilities.

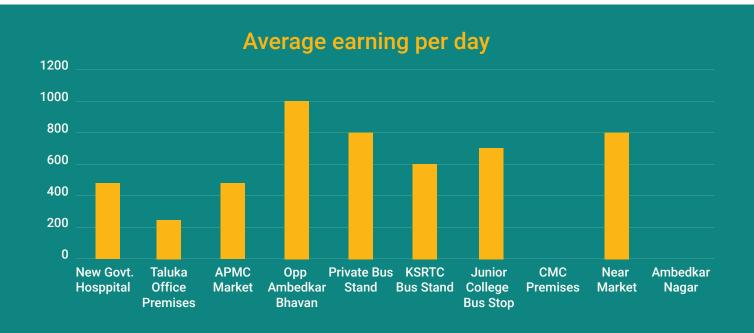
Some of the public toilets have ramp for the access of wheelchairs but there are no disabled friendly or child friendly facilities present within the municipality. **Availability of water and waste disposal:** Public toilets at junior college bus stop, CMC premises, near market area as well as the community toilet in Ambedkar nagar have municipal water supply connection, whereas toilets at new govt. hospital, APMC market, near Ambedkar Bhavan and KSRTC bus stand rely on borewell; and toilets at Taluka Office premises and Private bus stand rely on the water tanker for the daily water requirement.

All the public toilets present in the municipality are connected to the sewer connection whereas the community toilet at Ambedkar nagar is connected to the septic tank for the disposal of the waste.

Cleaning frequencies: Public toilet at Junior college bus stop, CMC premises and community toilet in Ambedkar nagar is cleaned once per & are in poor condition with stains on the walls & doors as well as foul smell within the facility. All other public toilets present in Chikkaballapur are cleaned twice a day, but the facility at near Ambedkar Bhavan, Private bus stand and near the market have unhygienic conditions, foul smell and damaged infrastructure.

Average earnings: All the public toilets except one situated at Stadium complex incur a user charge of Rs. 2 for urinal and Rs. 5 for toilet. The average daily earning for the public toilets ranges from Rs. 200 to Rs. 2000 depending on the daily users per day.

Figure 7 **Average earning per day in each public toilet in Chikkaballapur**



Estimated average refurbishment budget: Based on the sanitation mapping tool, the approximate budget required for refurbishment of PTs: Rs. 5,29,930. Around 40% of overall refurbishment cost will be required for plumbing fixtures, 3% for electrical fixtures and 57% for other fixtures cost (refer Figure 5). Plumbing fixtures includes toilet seats, urinal pots, washbasins, taps, flush and drain pipes; electricalfixtures constitutes for lighting in the cubicles and outdoor lightings and other fixtures include sanitary and operation and maintenance equipment namely mirrors, mugs, sanitary pad vending machine, signage, hand dryer,door with latch, dustbins, hooks, incinerator of sanitary pads, air freshener and ventilators/exhaust fans. The details of these costs against various components for each toilet is given in Annexure 1.

Figure 8

Approximate refurbishment cost for plumbing, electrical and other fixtures for all toilets

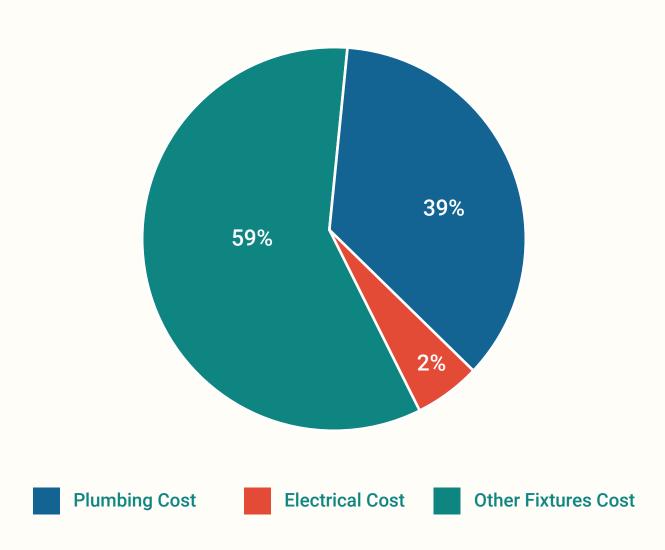
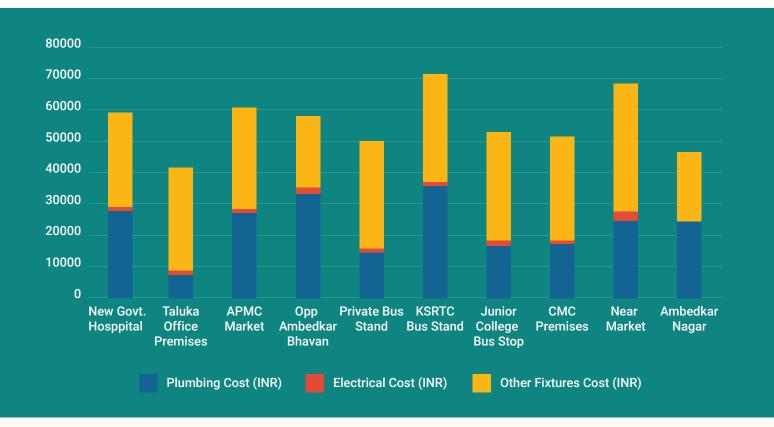


Figure 9 **Approximate (estimated) cost of refurbishment for each toilet**



Further, the assessment provided a Performance Score of Toilet Facilities (as per ODF++ guidelines) and the approximate Estimate Budget Required for Refurbishment has been consolidated in Table 1.4.

Table 4
Consolidated Performance Score of CT/PT
(as per ODF++ criteria) and Estimated cost for refurbishment

			Unique		Per	formance	Score o	of the fac	ility		roximat of Refu		
SI No.	Type of Facility	ULB-ID	Unique ID	Name of Toilet	Cleanliness category of the Facility	Service	Service	Desirable service Indicators Score	Aspirational service Indicators Score	Plumbing fixtures (INR)	Electrical Fixtures (INR)	Other Fixtures (INR)	Total Cost (INR)
01		PT/ CKB/ 01	7J5VC PPG+ 65	New Govt. Hospital	Clean	91%	89%	40%	36%	27560	1170	30720	59450
02		PT/ CKB/ 03	7J5VC PPH+ JM	Taluka Office Premis- -es	Usable but dirty	74%	51%	40%	23%	7020	1300	33360	41680
03		PT/ CKB/ 04	7J5VC PQC+ 93	APMC Market		90%	56%	40%	36%	25090	1170	34240	60500
04		PT/ CKB/ 05	7J5VC PPH+ RQ	Opp Ambed- -kar Bhavan	Unusable	55%	40%	40%	55%	32370	1430	24890	58690
05	Public Toilet	PT/ CKB/ 06	7J5VC PPJ+ C8	Private Bus Stand		73%	21%	40%	23%	14040	1430	34460	49930
06		PT/ CKB/ 07	7J5VC PQJ+ 3X	KSRTC Bus Stand		65%	44%	40%	23%	35100	1170	35340	71610
07		PT/ CKB/ 08	7J5VC PHJ+ F6	Junior College Bus Stop	Usable but dirty	80%	15%	40%	23%	15990	1560	35230	52780
08		PT/ CKB/ 11	7J5VC PJG+ JH	CMC Premis- -es		90%	39%	40%	45%	16380	1170	34130	51680
09		PT/ CKB/ 11	7J5VC PHJ+ XF	Near Market	Unusable	55%	22%	40%	23%	23400	2470	41720	67590
10	Comm -unity Toilet	CKB/ CT/ 02	7J5V2 H7F+ JG	Ambed- -kar Nagar	Usable but dirty	94%	33%	40%	34%	23400	0	22350	45750
					Approxima	ate Total (Cost of R	efurbish	ment				5,59,660

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Annexure 1

Cleanliness Protocol for Public and Community Toilets

(Source: Advisory on Public and Community Toilets)

Government of India's (Gol's) Swachh Bharat Mission (SBM) was commenced on October 2nd, 2014 with the target, inter-alia, of making India open defecation free (ODF) by October 2nd, 2019, on 150th birth anniversary of Mahatma Gandhi. Apart from providing toilets in households, the ODF status is dependent upon providing adequate number of community and public toilets for slums, informal settlements and for floating population. The maintenance of the Community & Public Toilet facilities with high standard of cleanliness is critical to sustain its regular use. Considering the need for a yardstick for enhancing such public toilets, a cleanliness protocol has been prepared for Urban Local Bodies, in line with SBM objectives, to set and achieve desired service and maintenance levels for Community/ Public toilet facilities. This protocol can be made applicable to all community and public toilets being used by general public including differently abled person.

This cleanliness protocol on Public & Community Toilets has been developed considering two broad aspects (i) range of services available and (ii) Level of cleanliness.

	Toilet Cle	anline	ss Protocol for	Public	& Community	/ Toilets	s based on ran	ge of s	ervices availa	ble and	level of cl	eanliness	
SI No.	Indicators (range of services)	Max Marks	Option 1	Max Marks	Option 2	Marks	Option 3	Marks	Option 4	Marks	Score Received (A)	Weight (B)	Final score (A*B)
M1	All toilet seats and urinals clean and usable at all times	20	>75% seats are clean	20	50-75% seats are clean	15	25-50% seats are clean	10	<25% seats are clean	0		20%	
M2	Wash basin (s) clean & usable at all times	5	100% clean	5	Partially clean	3	Not clean	1	Not available	0		6%	
M3	Availability of water	20	Water is available in all cubicles	20	Water is available in <50% cubicles	15	Water is available in/ around the premises	10	Water is not available	0		20%	
M4	Adequate ventilation facility(vents, slanted glass slats and/ or exhaust fan)	15	Exhaust Fan available	15	Slanted Glass available	10	Natural Ventilation	5	Ventilation not available	0		15%	
M5	Premises are well lit at all times, both within and outside, with each seat havi- ng its own light point, and all light points functional	15	Yes (Functional light points available both outside the premises & within the toilet cubicles)	15	Yes (Functional lights available inside the premises)	10	Yes (Functional light points outside the premises)	5	No (No light points available)	0		15%	
M6	Functional bolting arrangements on all doors of all toilet seats (ladies toilets will be assessed separately)	10	>75% doors have functional bolting arrangements	e 10	50-75% doors have functional bolting arrangements	8	25-50% doors have functional bolting arrangements	5	<25% doors have functional bolting arrangements	0		9%	
M7	Untreated faecal sludge/ septage & sewage from the toilet is not discharg -ed and/or dumped in drains, open areas or water bodies		Yes	15					No	0		15%	

	ESSENTIAL SERVICE INDICATORS (MAXIMUM SCORE - 100)												
E1	Toilet floor is dry & clean at all times	20	Very Clean	20	Clean	15	Partially clean	10	Not clean	0	22%		
E2	Mirrors, if available, are clean & polished	5	Very Clean	5	Clean	3	Partially clean	1	Not clean	0	12%		
E3	Available & regularly cleaned (covered) litter bins, with bins available with each toilet seat (to be checked only in female seats)	12	>75% cubicles have litter bin & are regularly cleaned	12	50-75% cubicles have litter bin & are regularly cleaned	10	25-50% cubicles have litter bin & are regularly cleaned	5	<25% cubicles have litter bin & are regularly cleaned	0	12%		
E4	Available soap / operational soap dispenser	9	Soap Dispenser available & functional with liquid soap / soap bar available	9	No dispenser, but hand- washing Soap Available	6	Detergent soap bar available, not suitable hand-washing soap	3	Soap not available	0	8%		
E5	Usable taps & fittings, with no leakage or water tank in or outside the structure with water available in it at all times during opening hours	10	>75% cubicles have usable taps with no leakage	10	50-75% cubicles have usable taps with no leakage	8	25-50% cubicles have usable taps with no leakage	6	<25% cubicles have usable taps with no leakage	0	6%		
E6	Gender-segregated, separate entrances for males & females, if both facilities available in single block	12	Yes (separate entrances for males and females)	12					No	0	12%		
E7	Entrance/ accessibility (like ramp, stairs) to toilet block is barrier free, including those for specially abled persons	12	Yes	12					No	0	8%		

E8	Premises are visible to passersby, with clear signage, and the area within 3 m from each direction of the structure is not encroached by unauthorized construction & vendors	11	Signage Available within every 100 m in each (min 5 signage)	11	Signage Available within every 300 m (min 3 signage)		Signage Available within every 5 m (min 1 signage)		No Signage Available	0	8%	
E9	Staff is provided with necessary supplies of consum-ables, cleaning equipment, protective gear & inventory, and there is no stock out for longer than 24 hours	9	Yes all 3 available	9	Yes 2 available	7	Yes 1 available	5	Not available	0	12%	

	DESIRABLE SERVICE INDICATORS (MAXIMUM SCORE - 100)												
D1	Roster being maintained for regular cleaning and maintenance and a caretaker is on duty at all times during open hours	25	Yes (Roster and Caretaker both available)	25	Yes (Caretaker available but roster is not maintained)	15	Yes (only roster/ register available)	10	No (None available)	0		20%	
D2	Public/Community Toilet is visible on Google Maps toilet locator as 'SBM Toilet'	25	Yes	25					No	0		20%	
D3	Name and contact details of the following are displayed pronently -Toilet identification number, name of ULB under whose jurisdiction toilet is covered, ward number and maintenance authority prominently displayed for each toilet block Supervisor, Supervisor's agency and area Sanitary Inspector (Contact number will be checked whether it is working or not)	20	Yes	20					No	0		20%	

D4	Complaint registration &	20	Yes	20			No	0	20%	
	redressal									
	mechanism (Swachhata App/local app/ other ICT-based media such as whatsapp, Swachhata helpline 1969)									
	is in place and is									
	functional, with all complaints,									
	maintenance issues									
	or incidents resolved									
	within 24 hours of registration									
D5	Air freshener (Odonil) applied	10	Yes	10			No	0	20%	

	ADDITIONAL / ASPIRATIONAL SERVICE INDICATORS (MAXIMUM SCORE - 100)												
A1	Walls and floors are stain / graffiti free	15	Yes	15				No	0	15%			
A2	Low height toilets/ Indian toilets for children	15	Yes	15				No	0	15%			
A3	Plants / shrubs in the vicinity of toilet complex are well maintained	10	Yes	10				No	0	15%			
A4	Space earmarked for advertisement for revenue generation (Even if advertisement is not available marks will be awarded)	10	Yes	10				No	0	10%			
A5	Hand dryer / paper napkin available	10	Yes	10				No	0	10%			
A6	Ladies' toilets have vending machine for sanitary napkins	10	Sanitary napkin vending machine is available and functional	10	Sanitary napkin vending machine is available but not functional	5		Not available	0	10%			
A7	Incinerator facility available for disposal of used sanitary napkins for toilet having > 10 seats and also to the toilets adjacent to women college and hostels	10	Incinerator is available and functional	10	Incinerator is available but not functional	5		Not available	0	10%			

A8	Functional floodlights /halogen vapour lamps outside the toilet premises during the night, without any dark, shadowy areas in the vicinity of the toilet	5	Yes	5			Not available	0	5%	
A9	SMS /any other ICT based feedback system (with number displayed on which SMS has to be sent)	10	Available	10			Not available	0	5%	
A10	Structural audit of toilet block done	5	Yes	5			No	0	5%	

IMPORTANT NOTE: Should any of the mandatory service indicators fall in the 'poor' category, the toilet will be categorized as "UNUSABLE" irrespective of its scores received in the other indicators.

Annexure 2

The Sanitation Mapping Tool Facility reports









Chikkaballapura (Karnataka)

Facility Report- Ward 3 Date - 06-08-2021 12:43:00

Unique Id given by ULB: CKB-CT-02

Community Toilet Free to use

Unique ID - 7J5V2H7F+JG



General Information			
Address 239/A1 11th Cross Rd Kodandarampura		Location	Slum
Facility is constructed by Urban Local Body (Municipality or Municipal Corporation)		O&M agency	Mr Venkatesh
Most type of users Slum dwellers/ home less		Estimated number of users per day	50
Open 24x7	No	Opening time	06:00
Plan type of Facility	Parallel with different entrance	Closing time	17:00

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)









	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	6	4	0	0
Functional Toilet seats	6	4	0	0
Available Urinals	0	N.A.	0	N.A.
Functional Urinals	0	N.A.	0	N.A.
Available Wash basins		2	0	0
Available Bath rooms	0	0	N.A.	N.A.

Performance Score of the facility (as per ODF++ criteria)						
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score		
Usable but dirty	94%	33%	40%	34%		







Water availability	Adequacy of facility	Overall Cond Build		Overall cleanlin facility	ess of	Overall cleanliness of basins	Overall Lighting Facility
Few hours a day	Under-used	Fai	r	Bad		Bad	Natural ventilation
stimated Cost o	of Refurbishment ₹	45750					
Plumbing	fixtures	₹ 23400	Electric	cal Fixtures	₹ 0	Others Fixtures	₹ 22350
		Toilet seats Urinal pots Wash basins		=	Lighting in cub Outdoor lightir		Mirors Mugs Sanitary pad ver

Water availability and wast	ce water disposal		
Sources of water supply	Municipal Connection	Method of waste water disposal	Septic Tank/ soak pit
Responsible for emptying septic tank	ULB		
Overall cleanliness and ope	erations		
Overall cleanliness of the facility	Bad	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	1	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Poor condition of path, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	No
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	10	Hooks for hanging clothes	10
Door with proper latch	0	Separate lights in cubicles	0
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	0	Drain pipes for wash basins	0
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	No	Mirrors	No
Common dustbin	Yes	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	0	Availability of advertisement space	Yes

Note: This profile is generated based on the data entered by the users and is processed as per the Government's guidelines and assumptions. Two indicators of the CT-PT cleanliness scoring matrix are not considered as it cannot be assessed with the help of this tool. These indicators are "D2 - Public/community toilet is visible on Google Maps toilet locator as 'SBM Toilet' and A10 - Structural audit of toilet block done."









Chikkaballapura (Karnataka)

Facility Report- Ward 8 Date - 12-08-2021 13:11:14

Unique Id given by ULB: PT/CKB/01:NEW GOVT HOSPITAL

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPPG+65



General Information					
Address	Unnamed Road Chikkaballapur Chikballapur	Location	Other:, New Government Hospital		
Facility is constructed by	Private agency/Trust/NGO	O&M agency	Mr Santhosh Mishra		
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	100		
Open 24x7	No	Opening time	05:00		
Plan type of Facility	Parallel with different entrance	Closing time	21:00		

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)

0







	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	6	2	0	2
Functional Toilet seats	6	2	0	2
Available Urinals	2	N.A.	0	N.A.
Functional Urinals	2	N.A.	0	N.A.
Available Wash basins		2	0	0
Available Bath rooms	1	1	N.A.	N.A.

Performance Score of the facility (as per ODF++ criteria)						
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score		
Clean	91%	89%	40%	36%		



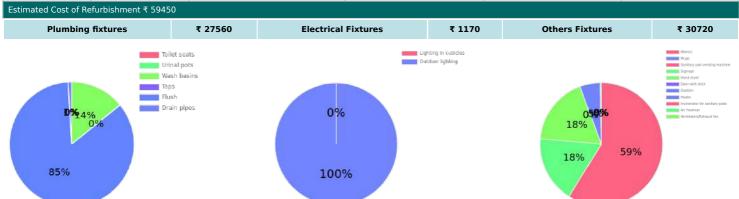












Water availability and waste water disposal					
Sources of water supply	Bore well	Method of waste water disposal	Sewer Connectio		
Responsible for emptying septic tank	N.A.				
Overall cleanliness and operations					
Overall cleanliness of the facility	Good	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Ye		
Method of cleaning of toilet facility	Manually	Use of protective gears	N		
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilatio		
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	No probler		
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	Ye		
Stain / graffiti free walls and floors	Yes				

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	10	Hooks for hanging clothes	9
Door with proper latch	0	Separate lights in cubicles	0
Contact information display	0	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	2	Drain pipes for wash basins	2
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	No	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	2
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	No
Common dustbin	No	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	500	Availability of advertisement space	No

Note: This profile is generated based on the data entered by the users and is processed as per the Government's guidelines and assumptions. Two indicators of the CT-PT cleanliness scoring matrix are not considered as it cannot be assessed with the help of this tool. These indicators are "D2 - Public/community toilet is visible on Google Maps toilet locator as 'SBM Toilet' and A10 - Structural audit of toilet block done."









Chikkaballapura (Karnataka)

Facility Report- Ward 1 Date - 13-08-2021 11:12:32

Unique Id given by ULB: PT/CKB/03:TALUKA OFFICE PREMISES

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPPH+JM



General Information			
Address	CPPH+MPX Chikkaballapur Chikballapur	Location	Other:, Taluka Office Premises
Facility is constructed by	Private agency/Trust/NGO	O&M agency	Mr Santhosh Mishra
Most type of users Nearby shop owners/office employees/visitors		Estimated number of users per day	50
Open 24x7	No	Opening time	09:00
Plan type of Facility	Besides	Closing time	19:00

Functionality(N.A.= No facility, Functional toilet seat - considered 5 parameters - functional tap, intact toilet seat, unchoked drainage, functional door with latches and functional light bulb in cubicle)

2	







	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	2 1		0	0
Functional Toilet seats	1	1	0	0
Available Urinals	5	N.A.	0	N.A.
Functional Urinals	5	N.A.	0	N.A.
Available Wash basins		2	0	0
Available Bath rooms	0	0	N.A.	N.A.

Performance Score of the facility (as per ODF++ criteria)							
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score			
Usable but dirty	74%	51%	40%	23%			



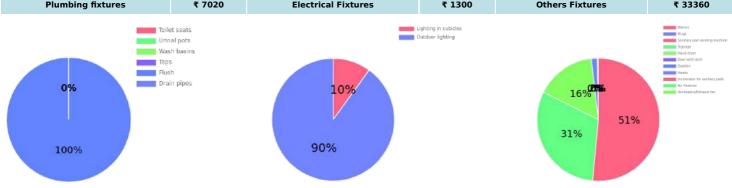








Condition of the facility								
Water availability Adequacy of facility		Overa	all Condition of the Building	Overall cleanliness of facility Overall cleanliness of basins		Overall Lighting Facility		
During operational hours	Under-used		Fair	F	air	Fair	Natural ventilation	
Estimated Cost of Refurbishment ₹ 41680								
Plumbing fixtures		₹ 7020	Electrical Fixt	ures	₹ 1300	Others Fixtures	Others Fixtures ₹ 3	
					Inlatina in cubicles			Marrors



Water availability and waste water di	sposal		
Sources of water supply	Tanker	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and operations			
Overall cleanliness of the facility	Fair	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Ye:
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Parking, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	No
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	3	Hooks for hanging clothes	3
Door with proper latch	0	Separate lights in cubicles	1
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	0	Drain pipes for wash basins	0
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	No
Common dustbin	No	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	300	Availability of advertisement space	No

Note: This profile is generated based on the data entered by the users and is processed as per the Government's guidelines and assumptions. Two indicators of the CT-PT cleanliness scoring matrix are not considered as it cannot be assessed with the help of this tool. These indicators are "D2 - Public/community toilet is visible on Google Maps toilet locator as 'SBM Toilet' and A10 - Structural audit of toilet block done."









Facility Report- Ward 23 Date - 13-08-2021 11:33:53

Unique Id given by ULB: PT/CKB/04: APMC Market

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPQC+93



General Information	General Information						
Address	NH 69 Chikkaballapur Chikballapur	Location	Market, Other:, APMC Market				
Facility is constructed by	Private agency/Trust/NGO	O&M agency	Sulabh International Social Service Organization				
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	110				
Open 24x7	No	Opening time	05:00				
Plan type of Facility	Parallel with different entrance	Closing time	21:00				

_
0

	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	5	2	0	2
Functional Toilet seats	5	2	0	1
Available Urinals	2	N.A.	0	N.A.
Functional Urinals	2	N.A.	0	N.A.
Available Wash basins		2	0	0
Available Bath rooms	1	1	N.A.	N.A.

Performance Score of the facility (a	s per ODF++ criteria)				
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score Desirable service Indicat		S Aspirational service Indicators Score	
Usable but dirty	90%	56%	40%	36%	



Condition of the facility









Water availability	Adequacy of facility		ondition of the uilding	Overall cleani facility		Overall cleanliness of basins	Ove	rall Lighting Facility
24x7	Under-used		Fair	Fair		Fair	Natu	ıral ventilation
stimated Cost of Ref	urbishment ₹ 60500							
Plumbing f	fixtures	₹ 25090	Electrical	Fixtures	₹ 1170	Others Fixtures		₹ 34240
0% 16%	Tollet sea Uninal po Wash bas Taps Flush Drain pip	bs ins	0%	Ou	nting in cubicles door lighting	0 59% 15%	49%	Haros Hugo Sinday pod verding in Signage Have diger Dour with laten. Duttile Duttile Latenated for avoiding in Latenated for avoiding in Air frasher Verdinbring Verdinbring Latenated for avoiding in Latenated for avoiding in Latenated for avoiding in Verdinbring Verdinbring Latenated for avoiding in Latenated for avoiding in Latenated for avoiding in Verdinbring Latenated

Water availability and waste w	ater disposal		
Sources of water supply	Bore well	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and operat	ions		
Overall cleanliness of the facility	Fair	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Parking, Encroachment by vendors/hawkers, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	Yes
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	9	Hooks for hanging clothes	11
Door with proper latch	0	Separate lights in cubicles	0
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	2	Drain pipes for wash basins	1
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	No	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	2
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	No
Common dustbin	No	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	500	Availability of advertisement space	No









Facility Report- Ward 1 Date - 12-08-2021 16:16:48

Unique Id given by ULB: PT/CKB/05: OPPOSITE AMBEDKAR BHAVAN

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPPH+RQ



General Information	General Information					
Address	Unnamed Road Chikkaballapur Chikballapur	Location	Other:, Opp Ambedkar Bhavana			
Facility is constructed by	Private agency/Trust/NGO	O&M agency	Mr Chandrashekhar			
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	300			
Open 24x7	No	Opening time	05:30			
Plan type of Facility	Parallel with different entrance	Closing time	20:00			

9
-







	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	6	3	0	0
Functional Toilet seats	6	1	0	0
Available Urinals	4	N.A.	0	N.A.
Functional Urinals	3	N.A.	0	N.A.
Available Wash basins		1	0	0
Available Bath rooms	1	0	N.A.	N.A.

Performance Score of the facility (a	rmance Score of the facility (as per ODF++ criteria)							
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score				
Unusable	55%	40%	40%	55%				











ondition of the facil	iity						
Water availability	Adequacy of facility		ondition of the uilding	Overall clean facilit		Overall cleanliness of basins	Overall Lighting Facility
24x7	Inadequate		Fair Fair		Fair	Natural ventilation	
timated Cost of Re	furbishment ₹ 58690						
Plumbing	fixtures	₹ 32370	Electrical	Fixtures	₹ 1430	Others Fixtures	₹ 24890
08% %	Wash E		82%	18%		9% 0.5 %	Hoad dyer Coor with facts Outside Hoad Ager Coor with facts Hoad Hoad Hoad Hoad Hoad Hoad Hoad Hoad

Water availability and waste water di	isposal		
Sources of water supply	Bore well	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and operations			
Overall cleanliness of the facility	Fair	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Parking, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	Yes
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	13	Hooks for hanging clothes	9
Door with proper latch	1	Separate lights in cubicles	2
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	1	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	0	Drain pipes for wash basins	0
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	Yes
Common dustbin	Yes	Separate dustbin for sanitary pads	No
Sanitary pad vending machine	No	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	1000	Availability of advertisement space	No









Facility Report- Ward 1 Date - 13-08-2021 12:28:35

Unique Id given by ULB: PT/CKB/06: Private Bus stand

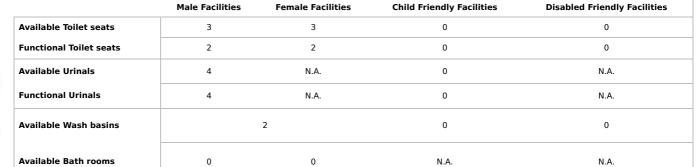
Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPPJ+C8



General Information			
Address	Bus Depot Chikkaballapur Chikballapur	Location	Public transit zones, Other:, Private Bus stand
Facility is constructed by	Urban Local Body (Municipality or Municipal Corporation)	O&M agency	Venkatesh
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	200
Open 24x7	No	Opening time	05:30
Plan type of Facility	One after another b	Closing time	20:30

-





Performance Score of the facility (as per ODF++ criteria)						
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score		
Usable but dirty	73%	21%	40%	23%		











Condition of the facility							
Water availability	Adequacy of facility	Overall Condition of the Building	Overall cleanliness of facility	Overall cleanliness of basins	Overall Lighting Facility		
During operational hours	Inadequate	Fair	Bad	Bad	Natural ventilation		
Entire to all Control Definition and \$ 40000							

Plumbing fixtures	₹ 14040	Electrical Fixtures	₹ 1430	Others Fixtures	₹ 34460
Uri Wa Tap			nting in cubicles door lighting	15% 49% 29%	Harons Hage Sakaby good versdag machine Signage Hand diger Door with latch Custals House Architecture Architecture Verstates

Water availability and waste	a water disposal		
Sources of water supply	Tanker	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and ope	rations		
Overall cleanliness of the facility	Bad	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	No
Stain / graffiti free walls and floors	Yes		

Infrastructure required						
Toilet seat replacement (male and female)	0	Mugs/ bucket	0			
Taps	0	Ventilators/ Exhaust fans	0			
Flush for toilet facility	6	Hooks for hanging clothes	6			
Door with proper latch	0	Separate lights in cubicles	2			
Contact information display	1	Directional signage	1			
Urinal Elements						
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0			
Washbasin Elements						
Total wash basin (install/replace)	0	Drain pipes for wash basins	0			
Infrastructure required specific to differently abled section						
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0			
Disabled friendly cubicle size	0	Grab bar	0			
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0			
Infrastructure required specific to child friendly section						
Child friendly toilet seat	0	Urinal pot at child friendly height	0			
Wash basin at child friendly height	0					
Other required amenities (as per ODF+ guidelines)						
Outdoor lighting facility for night	Yes	Mirrors	Yes			
Common dustbin	Yes	Separate dustbin for sanitary pads	Yes			
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.			
Air freshener	Yes	Storage space for supplies	Yes			
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes			
Revenue from the facility (In INR)						
Average daily earning from user charge	800	Availability of advertisement space	No			









Facility Report- Ward 31 Date - 13-08-2021 13:24:54

Unique Id given by ULB: PT/CKB/07:KSRTC BUS STAND

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPQJ+3X



General Information						
Address	BB Rd KEB Colony Chikkaballapur	Location	Public transit zones, Other:, KSRTC Bus Stand			
Facility is constructed by	Urban Local Body (Municipality or Municipal Corporation)	O&M agency	Mr Nanjundappa			
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	400			
Open 24x7	No	Opening time	05:00			
Plan type of Facility	Disjointed	Closing time	22:00			

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	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	8	5	0	3
Functional Toilet seats	7	5	0	3
Available Urinals	10	N.A.	0	N.A.
Functional Urinals	10	N.A.	0	N.A.
Available Wash basins		4	0	1
Available Bath rooms	0	0	N.A.	N.A.

Performance Score of the facility (as per ODF++ criteria)							
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score			
Usable but dirty	65%	44%	40%	23%			











Water availability	Adequacy of facility		ondition of the uilding	Overall cleanl facility		Overall cleanliness of basins	Overall Lighting Facility	
24x7	Adequate		Fair	ir Fair		Fair	Natural ventilation	
timated Cost of R	efurbishment ₹ 71610							
Plumbing	fixtures	₹ 35100	Electrical	Fixtures	₹ 1170	Others Fixtures	₹ 35340	
0%19	Taps Flush	pors basins pipes	0%			0 4.25 66	Solvaly and eventing in Solvaly in Solvaly in Solvaly in Head dayer Doors with states Dourst the Head of the Head	

Water availability and waste	e water disposal		
Sources of water supply	Bore well	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and ope	rations		
Overall cleanliness of the facility	Fair	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	No
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	1
Taps	1	Ventilators/ Exhaust fans	0
Flush for toilet facility	13	Hooks for hanging clothes	15
Door with proper latch		Separate lights in cubicles	0
Contact information display		Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	2	Drain pipes for wash basins	1
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	No	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	2
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	Yes
Common dustbin	No	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	600	Availability of advertisement space	No









Facility Report- Ward 19 Date - 13-08-2021 14:27:39

Unique Id given by ULB: PT/CKB/08:Junior college Bus Stop

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPHJ+F6



General Information							
Address	SH 74 Chikkaballapur Chikballapur	Location	Road Side, Other:, Junior college buss stop				
Facility is constructed by	Urban Local Body (Municipality or Municipal Corporation)	O&M agency	Mr Shekhar				
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	100				
Open 24x7	No	Opening time	06:00				
Plan type of Facility	Besides	Closing time	19:30				

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	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	4	2	0	0
Functional Toilet seats	4	1	0	0
Available Urinals	4	N.A.	0	N.A.
Functional Urinals	4	N.A.	0	N.A.
Available Wash basins		2	0	0
Available Bath rooms	1	1	N.A.	N.A.

Performance Score of the facility (as per ODF++ criteria)							
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score			
Usable but dirty	80%	15%	40%	23%			











Condition of the facility									
Water availability	Adequacy of facility	Overall Condition of the Building			Overall Lighting Facility				
24x7	Under-used	Bad	Bad	Bad	Natural ventilation				
T. W 10 - 4 CD 4 111 - 4 TERTO									

Estimated Cost of Refurbishment ₹ 527	780				
Plumbing fixtures	₹ 15990	Electrical Fixtures	₹ 1560	Others Fixtures	₹ 35230
	Toilet seats Urinal pots Wash basins Taps Flush Orain pipes		Lighting in cubicles Outdoor lighting	51.77% 15% 47%	Heros Hugo Sarkary pod verding macivi Signage Head dyer Door with lates Usation Heads Heads Ar headwar Verstalare-Chiwata fas
88%		75%		28%	

Makana and Habilitan and make m						
Water availability and waste w	· · ·					
Sources of water supply	Municipal Connection	Method of waste water disposal	Sewer Connection			
Responsible for emptying septic tank	N.A.					
Overall cleanliness and operations						
Overall cleanliness of the facility	Bad	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes			
Method of cleaning of toilet facility	Manually	Use of protective gears	No			
No. of times facility cleaned in a day	1	Availability of day light	Natural ventilation			
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Parking, Encroachment by vendors/hawkers, Gathering of males			
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	No			
Stain / graffiti free walls and floors	Yes					

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	6	Hooks for hanging clothes	8
Door with proper latch		Separate lights in cubicles	3
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	1	Drain pipes for wash basins	0
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	No
Common dustbin	Yes	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	700	Availability of advertisement space	No









Facility Report- Ward 1 Date - 06-08-2021 12:19:21

Unique Id given by ULB: CKB11

Public Toilet Free to use

Unique ID - 7J5V2H7F+JG



General Information			
Address	239/A1 11th Cross Rd Kodandarampura	Location	Other:, City Municipal Corporation, Chikkaballapur
Facility is constructed by	Urban Local Body (Municipality or Municipal Corporation)	O&M agency	N.A.
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	80
Open 24x7	No	Opening time	06:00
Plan type of Facility	Besides	Closing time	20:00







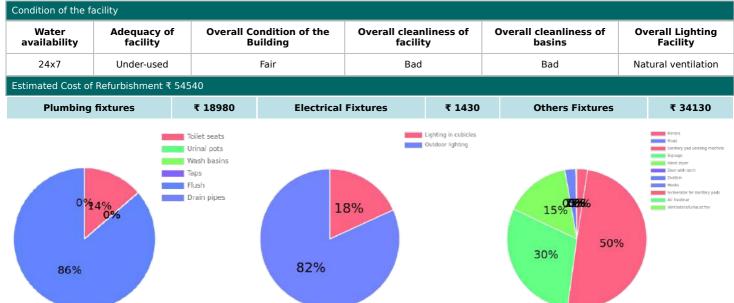
Performance Score of the facility (as per ODF++ criteria)					
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score	
Usable but dirty	73%	20%	40%	45%	











Water availability and waste water	er disposal		
Sources of water supply	Municipal Connection	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and operation	ıs		
Overall cleanliness of the facility	Bad	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	Yes
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Poor condition of path
Responsible for cleaning facility	ULB appointed staff	Plants / shrubs in the vicinity of toilet block are well maintained	Yes
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	1	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	0
Flush for toilet facility	7	Hooks for hanging clothes	5
Door with proper latch	0	Separate lights in cubicles	2
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	0	Drain pipes for wash basins	0
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	Yes
Common dustbin	No	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	0	Availability of advertisement space	Yes









Facility Report- Ward 23 Date - 16-08-2021 11:12:51

Unique Id given by ULB: PT/CKB/11:Near Market

Public Toilet Pay & Use (for all)

Unique ID - 7J5VCPHJ+XF



General Information			
Address	Unnamed Road Chikkaballapur Chikballapur	Location	Market
Facility is constructed by	Private agency/Trust/NGO	O&M agency	Dalith Manav Utthan Sansthan, Delhi
Most type of users	Nearby shop owners/office employees/visitors	Estimated number of users per day	160
Open 24x7	No	Opening time	06:00
Plan type of Facility	Parallel with different entrance	Closing time	21:00

	Male Facilities	Female Facilities	Child Friendly Facilities	Disabled Friendly Facilities
Available Toilet seats	8	2	0	0
Functional Toilet seats	2	0	0	0
Available Urinals	2	N.A.	0	N.A.
Functional Urinals	2	N.A.	0	N.A.
Available Wash basins		2	0	0
Available Bath rooms	1	1	N.A.	N.A.

Performance Score of the facility (as per ODF++ criteria)					
Cleanliness category of the Facility	Mandatory Service Indicators Score	Essential Service Indicators Score	Desirable service Indicators Score	Aspirational service Indicators Score	
Unusable	55%	22%	40%	23%	











Condition of the facility					
Water availability	Adequacy of facility	Overall Condition of the Building	Overall cleanliness of facility	Overall cleanliness of basins	Overall Lighting Facility
During operational hours	Under-used	Bad	Bad	Bad	Natural ventilation

Plumbing fixtures	₹ 23400	Electrica	l Fixtures	₹ 2470	Others Fixtures	₹ 41720
	Toilet seats Urinal pots Wash basins Taps Flush Drain pipes	47%		ting in cubides door lighting	22% 37%	Haros Hago Sorage pod vending had Sorage Had diget Over with latch Outside Hades Hades Vending had been been been been been been been bee
100%					11%	

Water availability and waste			
Sources of water supply	Municipal Connection	Method of waste water disposal	Sewer Connection
Responsible for emptying septic tank	N.A.		
Overall cleanliness and ope	rations		
Overall cleanliness of the facility	Bad	Supply of consumables cleaning equipment and inventory (Phenyl, Acid, Broom, Bucket, Mug)	Yes
Method of cleaning of toilet facility	Manually	Use of protective gears	No
No. of times facility cleaned in a day	2	Availability of day light	Natural ventilation
Supervisor/ caretaker on duty	Yes	Obstructions while accessing facility	Poor condition of path, Parking, Encroachment by vendors/hawkers, Gathering of males
Responsible for cleaning facility	Hired by O & m agency	Plants / shrubs in the vicinity of toilet block are well maintained	No
Stain / graffiti free walls and floors	Yes		

Infrastructure required			
Toilet seat replacement (male and female)	0	Mugs/ bucket	0
Taps	0	Ventilators/ Exhaust fans	6
Flush for toilet facility	10	Hooks for hanging clothes	12
Door with proper latch	0	Separate lights in cubicles	10
Contact information display	1	Directional signage	1
Urinal Elements			
Total urinal pot (install/replace)	0	Discharge drain pipes in Urinal	0
Washbasin Elements			
Total wash basin (install/replace)	0	Drain pipes for wash basins	0
Infrastructure required specific to differently abled section			
Ramp with hand rails for wheelchair	Yes	Barrier free access inside the facility	0
Disabled friendly cubicle size	0	Grab bar	0
Disabled friendly toilet seat	0	Wash basin at disabled friendly height	0
Infrastructure required specific to child friendly section			
Child friendly toilet seat	0	Urinal pot at child friendly height	0
Wash basin at child friendly height	0		
Other required amenities (as per ODF+ guidelines)			
Outdoor lighting facility for night	Yes	Mirrors	Yes
Common dustbin	Yes	Separate dustbin for sanitary pads	Yes
Sanitary pad vending machine	Yes	Incinerator for sanitary pad disposal	N.A.
Air freshener	Yes	Storage space for supplies	Yes
Hand dryer/Paper napkin	Yes	Baby feeding station	Yes
Revenue from the facility (In INR)			
Average daily earning from user charge	800	Availability of advertisement space	No